

Course Outline

Implementation & Troubleshooting Networks using Cisco ThousandEyes Course ENTEIT: 3 days Instructor Led

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About this course

The **Implementing and Troubleshooting Networks Using Cisco ThousandEyes (ENTEIT)** course is designed to introduce you to and familiarize you with Cisco® ThousandEyes. Through a combination of lectures and hands-on experience, you will learn to implement and configure the Cisco ThousandEyes solution. You will also learn to install and configure the Cisco ThousandEyes agents with different test types. This solution will also enable you to perform root cause analysis when troubleshooting.

Audience

The primary audience for this course is as follows:

- Network administrators
- Network engineers
- Network managers
- System engineers

At course completion

After completing this course, students will be able to:

- Describe the Cisco ThousandEyes solution and its high-level use cases
- Identify different types of ThousandEyes agents and supported tests
- Describe different Enterprise Agent deployment options, requirements, and procedures for agent deployment
- Describe different ThousandEyes test types
- Compare Thousand Eyes web layer tests
- Describe the role of an Endpoint Agent
- Deploy and Configure an Endpoint Agent
- Utilize ThousandEyes when performing the root cause analysis
- Discuss the challenges that ThousandEyes Internet Insights can address
- Describe the role and configuration of default and custom alerts
- Distinguish between usability of dashboards and reports
- Utilize ThousandEyes to monitor solutions end-to-end
- Describe how to perform system administration

Course Outline

This course will cover the following topics:

- Introducing Cisco ThousandEyes
- Introducing Cisco ThousandEyes Agents and Tests
- Deploying Enterprise Agents
- Describing ThousandEyes Routing, Network DNS, and Voice Tests
- Describing Cisco ThousandEyes Web Tests
- Introducing Endpoint Agents
- Deploying Endpoint Agents
- Troubleshooting with Cisco ThousandEyes
- Using Internet Insights

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- Configuring Alerts
- Customizing Dashboards and Reports
- Monitoring Solutions
- Administrating the System

Lab Outline

Labs are designed to assure learners a whole practical experience, through the following practical activities:

- Schedule a Test
- Deploy Enterprise Agent
- Configure Network, DNS, and Voice Tests
- Configure Web Tests
- Deploy and Configure an Endpoint Agent
- Examine Internet Insights
- Configure Alerts
- Build a Dashboard and Report
- Account Administration