



SHI Digital AI Ambassador

Enterprise solution for custom AI Digital Human deployment

Imagine deploying a production-ready enterprise Digital AI Ambassador in six weeks.

Your CEO returns from a recent conference energized by the possibilities of Digital Humans—interactive, conversational AI brand ambassadors capable of engaging customers in real time. The potential is exciting, but the reality is far more complicated. Your IT team faces a daunting landscape: navigating vendor sprawl, wrestling with complex integrations, enduring exhaustive security reviews & audits, and managing spiraling costs. Too often, these “AI breakthroughs” become IT bottlenecks, stalling in pilot mode without delivering promised value.

SHI built this differently—because we’ve lived your challenges.

Our AI solutions engineering team experienced these recurring struggles, so we closely collaborated directly with NVIDIA and HPE specialists to pre-solve the core complexities. The result? A true end-to-end joint solution delivered through the SHI Digital AI Ambassador platform—AI-powered digital humans that actually *work* in production environments, deployed in the time it usually takes most vendors to return your RFP response.

Why IT teams choose SHI’s Digital AI Ambassador platform

1. **Integration that just works:** Pre-integrated with NVIDIA NIM microservices and HPE Private Cloud AI. No patchwork. No late-night troubleshooting. Predictable, scalable rapid deployments.
2. **Enterprise-grade security:** Built-in compliance frameworks, data governance controls, and audit trails—ready for enterprise security reviews.
3. **Transparent infrastructure planning:** Clear modular small/medium/large configurations with defined full-stack requirements. No surprise costs, your environment needs readied.

AI-driven performance gains

- **Retail:** Up to 15% conversion, and 20% average order value through contextually relevant responses and with multilingual NLP for global reach.¹
- **Financial Services:** 10-25% savings in support costs, through regulatory-aligned AI self-service.²
- **Healthcare:** Up to 30% missed appointments and improved patient retention.³
- **Education:** 40% improvement in student with AI virtual assistants.⁴

1. McKinsey & Company. (2020, April 18). *Personalizing the customer experience: Driving differentiation in retail.*

2. McKinsey & Company. (2021, March 2). *The transformative power of automation in banking.*

3. Healthcare IT News. (2021, November 15). *This FQHC slashed its patient no-show rate with AI in 3 months.*

4. The Dev Masters. (n.d.). *How AI integration in education increases student engagement by 40%.*



The technical foundation: NVIDIA AI, HPE infrastructure, SHI's enterprise expertise

Built for demanding enterprise workloads, this platform is powered by NVIDIA's latest AI stack and HPE's robust Private Cloud AI, ensuring real-time, emotionally nuanced interactions. But the true differentiator is SHI's integration expertise.

SHI's Digital AI Ambassador platform seamlessly connects with your existing data, and knowledge bases backed by our 100+ engineers. No rip-and-replace. What's more, our AI & Cyber Labs have a refined six-week methodology—from pragmatic ideation and experimentation to adoption, assuring deployments that stick and deliver outcomes.

The SHI difference: Proven AI engineering

We understand that successful AI projects aren't just about algorithms—they need effective change management, user adoption, and operational sustainability. We'll help you navigate the organizational challenges that other technical vendors may ignore.

Our partnerships with NVIDIA and HPE give you a direct line to world-class engineering teams, early access to new capabilities, and joint go-to-market support that translates to faster problem resolution for your organization.

“Businesses are urgently seeking more engaging, human-like AI interactions, but complexity and long development cycles have been major barriers,” said Jack Hogan, Vice President of Advanced Growth Technologies at SHI. “Our Digital AI Ambassador development process provides a true end-to-end solution. Enterprises are now able to enhance customer experiences and realize tangible results far faster than ever before, thanks to SHI AI & Cyber Labs’ ability to rapidly develop sophisticated, custom brains for Digital AI Ambassadors.”

Get started

It starts with a clear technical discussion. We'll show you a live demo tailored to your use case and outline a fixed-timeline implementation plan.

Schedule your technical consultation: Contact our AI solutions team at AISolutions@SHI.com. Ask for the "Digital AI Ambassador technical briefing"—we'll have the right architects on the call.

Learn more about the Digital AI Ambassador



Start your journey by contacting a specialist at AISolutions@SHI.com

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