

# SAMSUNG

# Simple, powerful enterprise mobility management

Knox Manage provides a cloud-based mobile command center that enables IT admins to easily manage and monitor employee devices, for easier deployment and management. Knox Manage provides flexibility and granularity, and is designed to fit comfortably in every business' budget.



## Quick and easy deployment

- Remotely manage a fleet of devices from an intuitive cloud-based console on a PC or mobile device
- Quick Start Wizard for simple device setup
- Automatic client installation and enrollment
- Devices can be set up in kiosk mode with no additional development work



## Robust Enterprise Mobility Management (EMM)

- Manage apps, content and device features such as connectivity
- Manage devices based on pre-defined events, e.g., blocking access to phone cameras during work hours
- Leverage Android Enterprise fully managed and work profile modes on devices
- Knox Service Plugin integration offers zero-day support for all Knox Platform for Enterprise features



## Real-time monitoring and remote support

- Real-time device monitoring allows IT to track managed devices (with employee consent), and message owners without needing phone numbers
- Employees can authorize IT to remotely access and troubleshoot device
- IT can remotely locate, lock and wipe devices
- Remotely view, rotate, capture and record device screens, transfer files and more



## Manage your entire fleet of devices

- Cross-platform management of non-Samsung Android, iOS, Windows 10 or 11 and Chromebook devices
- The most comprehensive controls are available for Samsung Galaxy devices, including a fully integrated experience with Knox Platform for Enterprise, Knox Mobile Enrollment and Knox E-FOTA

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Knox Manage is available as a stand-alone product, or as part of Knox Suite. Knox Suite is our end-to-end device management offering, and also includes Knox Platform for Enterprise, Knox Mobile Enrollment, Knox E-FOTA and Knox Asset Intelligence.



Knox Manage

# Knox Manage



# Knox Manage

# Cloud-based mobile management



## Quick and easy deployment

### Kiosk mode

Create customized kiosks with simple drag and drop components. Select kiosk mode: Single App, Multi App, or Web Browser. Rearrange app icon, text and banner size. Set wallpaper, background color and screensaver. Configure device settings within the kiosk. Allow/disallow hardware keys and access to task manager, status bar, multi windows.

### Knox Mobile Enrollment

Streamline corporate device provisioning by automating client installation and user sign-in. Stay worry-free with mandated device enrollment even after factory reset.

### Quick Start Wizard

Follow the initial setup process of Quick Start Wizard, from adding users and organizations to setting apps, content, device management policy.

### Flexible integration

Knox Manage integrates seamlessly with the Knox Service Plugin, the Knox Mobile Enrollment console and the Active Directory.



## Robust Enterprise Mobility Management (EMM)

### Admin management

Knox Manage provides multiple layers of admin roles: Super Admin, Sub Admin, Read Only Admin and Technical Support Admin. A Super Admin can set which groups/profiles/portals can be managed to what degree by other admins.

### Android Enterprise

Both fully managed and work profile modes are supported.

### Application management

Install and update apps without user notification and disallow uninstallation. Blacklist/whitelist apps, and block access to public online app stores.

### Content management

Remotely upload and distribute files to select targets per organization/user/device, or to all levels. Most office and media file types are supported.

**Document:** doc, docx, ppt, pptx, xls, xlsx, gul, hwp, pdf, rtf, wks, wpd, txt

**Image:** bmp, gif, jpeg, jpg, png, psd, tif, tiff, ico, 3gp

**Video:** avi, mkv, mp4, mov, mpg, mpeg, rm, swf, wmv, mp3, wav, vcf

**Other:** rar, zip, json, db3, xml, kml, kmz, ovpn, html, htm, qmg, ogg, vtpk, geodatabase

### Cross-platform support

Manage Android, iOS, Windows 10 or 11 and Chromebook devices from a single console.

### Device management

Allow/disallow device features, such as use of camera, screen capture, browser and connectivity settings. Limit phone usages such as voice call and SMS/MMS. Limit data usage. Control system-level device features, such as factory reset, power off and multiple users, and accessing modes such as developer mode and safe mode.

### Differentiated Knox features

Leverage Samsung devices with differentiated Knox Platform features such as granular container policies and enforced multi-factor authentication. Using Knox Service Plugin, deploy Knox Platform for Enterprise (KPE) features as soon as they're commercially available.

### Event-based management

Policies can be applied by predefined Time (enable management policies during certain times of certain days), App (when a specific app is being used), Roaming (when the domestic USIM is connected to roaming services), SIM (when SIM card is removed or an unauthorized one is inserted) and Wi-Fi (when connected to a specific Wi-Fi SSID).

### Granular firmware management

Using Knox E-FOTA (Enterprise Firmware Over The Air), you can decide whether to disable or push FOTA updates. Control firmware updates by selecting the date, time, version of the OS and target devices.

### Samsung DeX management

Allow/disallow Samsung DeX mode, configure Samsung DeX communication methods and blacklist/whitelist applications used with Samsung DeX.



## Real-time monitoring and remote support

### Precise compliance check

Monitor status and information of user devices such as location, phone/data usage, battery level and installed app list. Customize audit alerts to check policy compliance effectively and efficiently.

### Remote device lock/wipe

Allows admins to remotely lock or wipe a device (or container) in the event the device is lost or stolen.

### Remote device support

Control user devices through shared device screen. Record or capture the screen, and transfer files to or from the user device.



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