

Find the right **ChromeOS device** to meet your business needs.

To select the right device for your cloud workers, it's important to consider what type of work they do and the device specifications they need to be productive at work.







This document walks you through four steps to help you choose the right ChromeOS device for each employee:



Identify how the device will be used.

2

Map out the device specifications required for these use cases.

Make recommendations for

devices that meet these

3

needs.

Compare across the device ecosystem and find the right device.





01 Primary use cases for the device

To select the right ChromeOS device for an employee and meet the needs of your business—it's important to understand what the employee needs to do on their device. **Generally, there are two primary use cases:**

> Standard Workload



For example, shared devices may find that a device that supports a standard workload is all they need. Some Contact Center workers and Clinicians may need access to legacy applications and virtualized environments, therefore devices that support an advanced workload.

The chart below lists the key functionality typically required to support each use case.

For the latest AI capabilities and innovation, check out Chromebook Plus devices (highlighted in blue on pages 12+)



	Increasing	workload	intensity	
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Primary use case	>> Standard Workload	Advanced Workload
Web browser tab load The number of concurrent web browser tabs open	14-25	26+
Email	\checkmark	\checkmark
Google Workspace/Web productivity apps	Note ^(1,2)	\checkmark
Video conferencing	Note ^(1,2)	\checkmark
Android apps	Note ^(1,2)	\checkmark
Always-on VDI/Persistent streaming	Note ^(1,2)	\checkmark
Display support	Notebook screen, External Monitor	Dual external monitor via docking station, 4k monitor

May be able to handle single tasks e.g., Google Workspace, Video Conferencing, VDI (e.g., Citrix), Android Apps each in isolation and provided that there are
no other concurrent system intensive applications. However, if the user needs video conferencing and/or VDI and/or productivity apps concurrently then the
Advanced Workload configuration is recommended.

^{2.} For video conferencing and productivity applications within Standard Workload tier, we recommend devices that have at least 8GB of RAM (ie. platforms Intel Pentium, AMD Athlon, Qualcomm 7c, Fanles)



02 The device specifications required for each use case

To optimize the experience for users, it's important to get the device specifications right. The chart below maps out recommended specifications for each use case.

Note: Based on Google device testing data. We intend to refresh this periodically to reflect changes in software and apps over time.

Device Specifications	Standard Workload	Advanced Workload
Minimum CPU*	Intel Celeron AMD, MediaTek Kompanio 500, Intel Pentium, AMD Athlon, Qualcomm 7c	Intel i3, i5, i7 AMD Ryzen 3, 5, 7
Minimum RAM	4GB+	8GB+

*This table applies to N (current) and N-1 (previous) generation processors. Some configurations may only be available in select markets. Please contact your OEM representative regarding availability of specific devices and configurations.

03 Hardware guidance for each user

Here are some worker profiles that sit across the two use cases. The hardware that would provide an ideal experience is listed for each.

Note: Devices that fall into advanced use cases can be utilized for use cases with lesser workloads.

	Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
Advanced Workload			Primary HW: Chromebook Plus, Chromebook, Chromebox	Primary HW: Chromebook, Plus, Chromebook, Chromebox	Primary HW: Chromebook Plus
Standard Workload	Primary HW: Chromebooks, Chromebox, Tablets/Detachable Preferred features: Fanless, Dust & Heat Resistant, Ruggedized	Primary HW: Chromebox Preferred features: Fanless, Dust & Heat Resistant, Dual display support, 4K video			



04 Finding the right device for your customer

In the following pages you will find a list of devices organized by manufacturer. The tables on the previous pages should help you identify the device specifications your employees need. Find the right device that matches their required specs and suits their needs.

Some configurations may only be available in select markets. Please contact your OEM representative regarding the availability of specific devices and configurations. This guide is updated once each calendar half.

Devices that are ideal for advanced workload use cases can still be utilized for use cases requiring standard workload specifications. However, the devices marked as "Standard Workload" will not be able to handle video conferencing and/or VDI streaming reliably when used concurrently. Devices mapping to work profiles are simply a **recommendation** based on alignment of features and form factor to the work profile needs. **It is not a must-have or a requirement**. For e.g., a device may not be mapped to a frontline worker use case, but that shouldn't prevent it from being used for frontline workers if it meets their needs.



Tools, programs, and products



ChromeOS Enterprise devices: Purchase a Chromebook Enterprise device with Chrome Enterprise Upgrade built-in for remote management, configuration, and deployment. This bundled upgrade covers the device's lifespan. Alternatively, add Chrome Enterprise Upgrade to any device.

Chromebook Plus: Chromebook Plus is powerful, affordable and helps your teams do more. Power your workforce, unleash your organization's creativity, and enable offline work from anywhere. Chromebook Plus devices and devices eligible for Chromebook Plus OS features are noted in blue.



ChromeOS Flex:The secure, cloud-first operating system for PCs and Macs. To ensure a consistent and high-quality experience, Google individually certifies and maintains a list of models that you can use with ChromeOS Flex. Find certified models on the <u>Certified Model List</u>.

Works With Chromebook: A peripherals certification program ensuring compatibility across all makes of ChromeOS devices. Read about <u>certified peripherals</u> across various categories including headsets, webcams, mouse, external storage, cables and adapters, wall chargers, and more.



Zero-touch enrollment: For the most updated list of devices enabled for zero-touch enrollment, read our <u>quide</u>.





		Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
> Standard W	/orkload					
Clamshell	CB314/C934 [Celeron, Pentium, 4GB/8GB]	\checkmark				
	CB315 [Celeron, 4/8GB]	\checkmark				
	CB512 [Celeron, 4/8GB	\checkmark				
	CB514 [Pentium, 4/8GB]	\checkmark				
	CBV514 [Pentium, 4/8GB]	\checkmark				
	CB515 [Pentium, 4/8GB]	\checkmark				
	CBV712 [Celeron, Pentium, 4GB/8GB]	\checkmark				
Convertible	Spin 513 [SC7180, 4GB, 8GB]	\checkmark				
	Spin 514 (CP514-1WH) [Ryzen 3, 4GB]	\checkmark				
Chromebase	CA24I2 [Celeron, 4/8GB] or [i7, 4GB]	\checkmark				
Chromebox	CXI4 [Celeron, 4GB]	\checkmark				
	CXI5 [Celeron, 4GB] / Acer-Add-In-One	\checkmark	\checkmark			
	Mini CXM1	\checkmark	\checkmark			
Detachable	Chromebook Tab 510 [Qualcomm, 4GB]	\checkmark				

★ Advanced Workload

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* Advanced	workioad					
Clamshell	CB314 [i3, 8GB/16GB]			\checkmark	\checkmark	
	CB514 [i3/i5/i7, 8GB]			\checkmark	\checkmark	\checkmark
	CBV514 [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	CB514 Plus (CBE574-1/CBE574-1T) [R3/R5, 8GB/16GB]			\checkmark	\checkmark	\checkmark
	CB515 [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	CB515 Plus (CBE595-1/CBE595-1T) [i3/i5/i7, 8GB/16GB]			\checkmark	\checkmark	\checkmark
	CBV712 [i3, 8GB]			\checkmark	\checkmark	
Chromebase	CA24I2 [i3/i5, 8GB]	\checkmark	\checkmark			
Chromebox	CX14 [i3/i5/i7, 8/16GB]	\checkmark	\checkmark	\checkmark	\checkmark	
	CXI5 [i3/i5/i7, 8/16GB] / Acer Add-in-One	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Convertible	Spin 713 [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Spin 514 [Ryzen 5/7, 8GB]			\checkmark	\checkmark	\checkmark
	Spin 514 [i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Spin 514 (CP514-1WH/CP514-3WH) [Ryzen 3/5/7, 8GB]			\checkmark	\checkmark	\checkmark
	Spin 514 (CP514-2H) [i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Spin 514 (CP514-3WH)[Ryzen 5/7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Spin 714 (CP714-1WN) [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Spin 714 (CP714-2WN) [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark



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		Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
≻ Standard W	/orkload					
Clamshell	CX1400C [14", Celeron, Pentium, 4/8GB]	\checkmark				
	CX1500C [15.6", Celeron, Pentium, 4/8GB]	\checkmark				
	CX1700C [17", Celeron, 4/8GB]	\checkmark				
	CM1402C [14", Kompanio 520, 4/8G]	\checkmark				
Convertible	CX1400F [14", Celeron, Pentium, 4/8GB]	\checkmark				
Chromebox	CF40 [Intel JSL N4500, 16GB]	\checkmark				
	Chromebox 5 [Celeron, 4/8GB]	\checkmark	\checkmark			
	Chromebox 5a [Celeron, 4/8GB]	\checkmark	\checkmark			
Detachable	CM3001 [10.5", Kompanio 520, 4/8GB]	\checkmark				
* Advanced V	Norkload					
Clamshell	Chromebook Plus CX3402 [14", 3/5/7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Chromebook Plus CX5403 [14", Core Ultra i5, 16GB]			\checkmark	\checkmark	\checkmark
Chromebox	Chromebox 5 [i3/i5/i7, 8GB]			\checkmark	\checkmark	\checkmark
	Chromebox 5a [i3/i5/i7, 8/16GB]	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Convertible	Chromebook Plus CM3401FFA [14", Ryzen 3/5, 8/16GB]	\checkmark		\checkmark	\checkmark	\checkmark
	CX3401F [14", i3/i5/i7, 8/16GB]			\checkmark	\checkmark	
	CX5601F [16", i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark



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		Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
➤ Standard V	Vorkload					
Clamshell	HP Chromebook 14 G7 [Celeron, 4GB]	\checkmark				
	HP Fortis 14" G11 Chromebook [N100/N200, 4/8/16GB]	\checkmark				
	HP Fortis 11 G10 Chromebook [N200, 16GB]	\checkmark				
Chromebox	HP Chromebox G4 [Celeron, Pentium, 4/8GB], [i3/i5/i7, 4GB]	\checkmark	\checkmark	\checkmark		
Convertible	HP Fortis x360 11 G5 [N200, 16GB]	\checkmark		\checkmark		
★ Advanced	Workload					
Clamshell	HP Elite c640 G3 14" Chromebook [i3/i5/i7, 8/16GB]			\checkmark	\checkmark	\checkmark
Chromebox	HP Chromebox G4 [i3/i5/i7, 8/16/32GB]	\checkmark	\checkmark	\checkmark	\checkmark	
Convertible	HP Elite Dragonfly 13.5" Chromebook [i3/i5/i7, 8/16/32GB]				\checkmark	\checkmark

Lenovo



		Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
> Standard \	Workload					
Clamshell	Chromebook 14e Gen 3 [N100, 4/8GB]	\checkmark				
Convertible	Flex 5i Chromebook [Pentium, 4/8GB]	\checkmark				
Chromebox	ThinkCentre M60q [Celeron, 4GB]	\checkmark	\checkmark			
	Chromebox Micro [Celeron, 4GB]]	\checkmark	\checkmark			
Tablet	Chromebook Duet EDU G2 [4GB]	\checkmark				
★ Advanced	Workload					
Clamshell	Chromebook 14e [i3, 4/8GB]			\checkmark	\checkmark	
Convertible	Chromebook Plus 2-in-1 (14", 10) [i5/7, 8/16GB]			\checkmark	\checkmark	\checkmark
	Flex 5i Chromebook [i3/i5, 8/16GB]			\checkmark	\checkmark	\checkmark
Chromebox	ThinkCentre M60q [i3/i5, 8/16GB]			\checkmark	\checkmark	
Tablet	Chromebook Duet EDU G2 [8GB]				\checkmark	\checkmark^1

1. Tablet with keyboard device for light productivity and email browsing for mobile executives.

Õ Highlighted devices are Chromebook Plus devices or qualify for the OS update to include enhanced features found on Chromebook Plus devices. Some configurations may only be available in select markets. Please contact your OEM representative regarding the availability of specific devices and configurations.

SAMSUNG

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		Kiosk	Signage	Customer Engagement	Frontline Worker (Shared Devices)	Modern Worker
≻ Standard V	/orkload					
Clamshell	Galaxy Chromebook Go [Celeron, 4/8GB]	\checkmark				
Convertible	Galaxy Chromebook 2 360 [Celeron, 4GB]	\checkmark				
★ Advanced	Workload					
Convertible	Galaxy Chromebook 2 [i3, 8GB]	\checkmark		\checkmark	\checkmark	
Clamshell	Galaxy Chromebook Plus [Core 3, 8 GB]			\checkmark	\checkmark	\checkmark

Highlighted devices are Chromebook Plus devices or qualify for the OS update to include enhanced features found on Chromebook Plus devices. Some configurations may only be available in select markets. Please contact your OEM representative regarding the availability of specific devices and configurations.