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ChromeOS

Secure and optimize your contact center with ChromeOS

A recent IDC report found that ChromeOS deploys 63% faster than other operating systems and is 36% easier to manage.¹ The report found that deploying ChromeOS resulted in 19% higher agent productivity, and a 33% reduction in ticket resolution time.¹ Deploying ChromeOS enables contact centers to be cloud-first and agile while improving agent productivity, securing business data, and supporting IT teams with a stress-free device deployment and management experience.

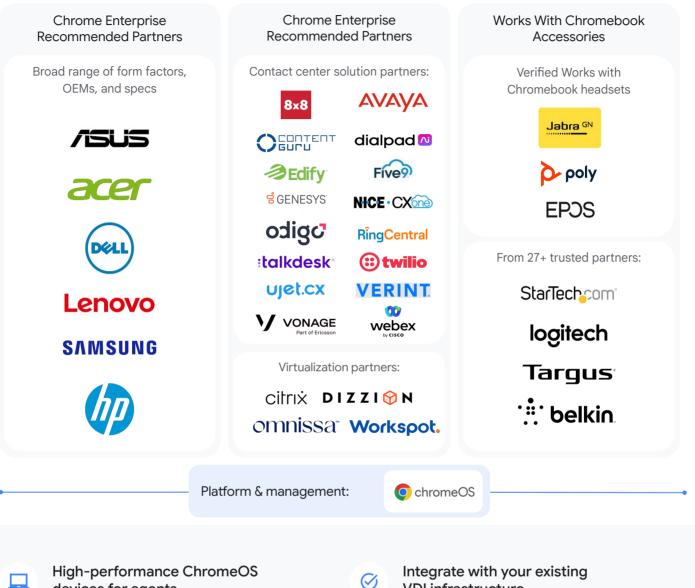
No reported ransomware 24% fewer security Deploy ChromeOS 63% attacks on ChromeOS attacks than other faster than other operating devices. ever* operating systems¹ systems¹ Automatic and timely security updates Google Safe Browsing stops Protect your business and employees from navigating to Built-in Titan C security chip ensures customer information malicious sites devices stay secure, protects user Safeguard your business from • Executables can't run on identity, and ensures system integrity ChromeOS, providing built-in growing threats and reduce protection from malware employee errors with built-in and proactive security features. • Familiar, intuitive, and error-free • Built in productivity tools Increase your agent experience Easily share devices and pick up where productivity • Fast and easy onboarding you left off Reduce the cognitive load on your Reduce device downtime with agents with an intuitive and background updates productive experience on ChromeOS. • Deploy devices within minutes Deprovision existing ChromeOS devices £ with no imaging through cloud and set up new agents with quick Deploy and manage easily profiles wipe/reset even with high turnover • Drop ship devices and manage Repurpose existing Windows and Mac from anywhere with zero-touch devices to a managed Chromium Manage and deploy stress free environment with ChromeOS Flex enrollment even with high turnover rates and distributed workforces. 600+ configurable policies

¹ IDC Use Case Brief, sponsored by Google ChromeOS. The Business Value of ChromeOS for Contact Centers, doc #49610022, October 2022

*As of 2025 there has been no evidence of any documented, successful virus attack or ransomware attack on ChromeOS. Data based on ChromeOS monitoring of various national

and internal databases.

Tailored solutions that seamlessly integrate with your existing technology



High-performance ChromeOS devices for agents

Wide range of fast, powerful clamshell/convertible laptops, Chromeboxes, and Chromebases designed to power agents with various work needs.

Easy to deploy cloud-first Chrome **Enterprise Recommended solutions**

ChromeOS verified and optimized cloud-first contact center solutions across ticketing, CRM, and LMS with AI embedded under the Chrome Enterprise Recommended program.

Integrate with your existing **VDI** infrastructure

Access your existing contact center infrastructure through virtualization on ChromeOS through leading VDI providers such as Citrix, Omnissa, and many more.

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Optimized Works With Chromebook accessories

ChromeOS compatible headsets, monitors, mice, keyboard, webcams, headsets, and more from over 27+ trusted leading partners.

Talk to a ChromeOS Expert

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