

Verify signer identity as part of a trusted, mobile-first signing experience

Agreements are based on intention and identity: organizations need to be able to trust that signers are who they say they are.

The standard practice of verifying a signer's identity is to send a link to the signer's email address. But agreement value, business risk, or legal requirements can drive the need for enhanced identification. The challenge is to deliver stronger verification while keeping the signing experience user-friendly.

That's where DocuSign Identify comes in. Identify provides a portfolio of enhanced signer identification and authentication capabilities built into the eSignature workflow, enabling organizations to transact a full range of agreements with increased compliance and trust. These solutions include:

- **ID Verification:** digital identity proofing of signers via verification of passports, driver licenses, or ID cards, knowledge-based authentication (KBA) questions, or electronic IDs
- **SMS/Call Authentication:** multi-factor authentication via text message or phone call
- **ID solutions for digital signatures:** meet requirements for Advanced and Qualified Electronic Signatures
- **Network of trust service solutions:** Identify is extensible with service providers around the world

98%

Time saved with electronic signature and digital identification¹

\$17+

Per document saved for account opening use case²

75%+

Faster processing for debit requests³

“Using DocuSign eSignature along with ID Verification for remote verification accelerated [account opening]... and our customers get a guided, straightforward digital experience.”

VP
F500 US-based bank



ID verification



Authentication



Supports ID for
Digital Signatures



Extensible with
Trust Services

¹ Lending platform, UK
² F500 US-based bank
³ \$3B AUM credit union

Reduce the risk of fraud

- Require signers to clear an enhanced identification method before they can access the agreement
- Verify new user identities with multiple options, such as government-issued ID, electronic or bank-based ID, and knowledge-based questions
- Authenticate existing users with simple 2-factor authentication via SMS or phone call

Streamline compliance and audit efforts

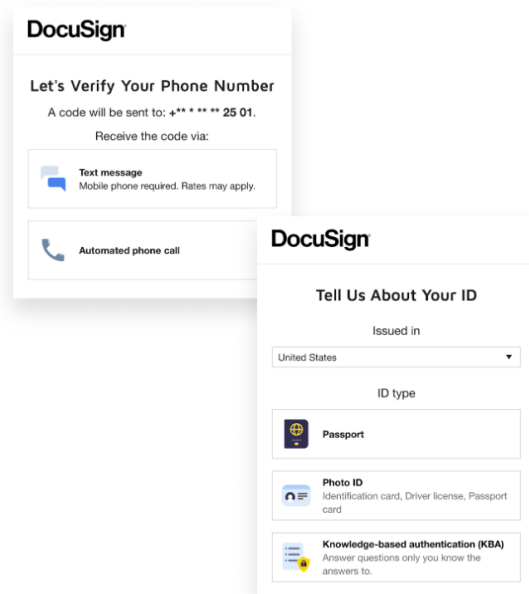
- Support compliance efforts with industry standards such as Know Your Customer (KYC) and Anti-Money Laundering
- Verification status is recorded in the eSignature Certificate of Completion for audit purposes
- Write verification status and ID data into your system of record using APIs

Embed identification into signature

- Add your choice of enhanced identification and authentication methods into eSignature
- Customize the user experience: add your own branding, decide types of acceptable IDs or types of authentication
- Provide signers with self-serve identification or authentication experience as part of a trusted, mobile-first signing experience

Support global coverage, including digital signature requirements

- Access the industry's largest network of identity verification and trust service providers
- Validate all major ID types such as a government-issued document or digital IDs, commercial eIDs and digital certificates
- Meet identity requirement for digital signatures at the Advanced and Qualified levels (AES and QES) under the European Union's Electronic Identification, Authentication and Trust Services regulation (eIDAS)



Use case examples

Consumer account opening
Loan agreements
Lease agreements
Dispute notices
Wire transfers
Equipment financing
Auto sales
Insurance applications
Good Practice guidelines
Patient consent
Employee onboarding

Primary industries

Financial services
Insurance
Legal services
Government
Healthcare
Life sciences
Automotive

About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

DocuSign, Inc.
221 Main Street, Suite 1550
San Francisco, CA 94105

docusign.com

For more information
sales@docusign.com
+1-877-720-2040