



## Training and adoption services for Apple devices



SHI's training and adoption services will provide your team with the necessary skills to efficiently operate and troubleshoot Apple devices. This translates into increased productivity, reduced downtime, and less dependence on external tech support, ultimately leading to significant cost savings.

We offer courses that are delivered by Apple certified professionals with years of experience in the field. They are not just trainers, but practitioners who have real-world experience managing and troubleshooting Apple® devices.



### With SHI's training and adoption services for Apple, you can successfully:

- Equip your technical IT staff with the knowledge and skills they need to effectively manage and administer these cutting-edge devices.
- Empower your end users to navigate macOS® seamlessly.
- Prepare for success in the Apple Certified Support Professional Exam with confidence.

### Our featured courses include:

#### Exam Prep

- Apple Device Support – Apple Certified Support Professional (ACSP) Exam Prep
- Apple Deployment and Management – Apple Certified IT Professional (ACITP) Exam Prep

#### Technician

- Apple Device Technician
- Apple Mac Technician

#### macOS

- Mac Integration Basics
- macOS Support Essentials

#### End User

- Introduction to macOS

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Unlock the power of Apple devices in your organization with SHI's comprehensive Training and Adoption Services. Contact us at [TrainingServices@SHI.com](mailto:TrainingServices@SHI.com) to learn more about how SHI can support your training and adoption journey.

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