



SHI's Information Security Compliance Policy



Three decades of private ownership and consistent, organic growth have allowed for constant reinvestment into our business to ensure SHI delivers custom, cutting-edge IT solutions backed by world-class customer support.

Whether building a modern hybrid workplace, defending against an evolving threat landscape, taking full advantage of the cloud, or searching for ways to optimize their software portfolio, our is ready to solve what's next for our customers.

We operate an Integrated Quality and Compliance Management System that meets the requirements of ISO 27001:2022, the international standard for information security management.

At SHI, we commit to:

- Diligently protecting the security of clients' information.
- Being a trusted partner to customers.
- Maintaining compliance with all applicable requirements relating to information security, including legal and customer requirements.
- Operating an effective methodical risk management process for information security, including reducing risks to an acceptable level and advising clients on best practices to reduce risks.
- Ensuring supporting information policies and procedures are regularly reviewed and continuous improvement is maintained to ensure effective working practices and procedures.
- Ensuring information security requirements are regularly communicated to all relevant parties.
- Training and development of staff.

Information security objectives are defined and monitored quarterly and undergo regular annual reviews to identify opportunities for continuous improvement.

We are committed to the continuous improvement of our performance and the ongoing enhancement of our Quality and Compliance Management System to uphold and strengthen our information security posture.

This policy is made public to all interested parties, internal and external to the organization. All employees are aware of this policy and are expected to incorporate these practices into daily work activities.

At SHI, the President & CEO carry overall responsibility for the information security compliance policy. IT Compliance, in conjunction with the Quality and Compliance Management Team, are tasked with ensuring the information security policy is followed and establishing clear lines of accountability for the management of the Information Security Management System (ISMS).

Thai Lee

President & CEO