chromeOS

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Secure and optimize your contact center with ChromeOS

A recent Forrester study found that deploying ChromeOS resulted in 63% fewer help desk tickets over three years.[1]

Deploying ChromeOS enables contact centers to be cloud-first and agile while improving agent productivity, securing business data, and supporting IT teams with a stress-free device deployment and management experience.

No reported ransomware attacks on ChromeOS devices, ever*

90% incremental **security risk reduction**[1]

ChromeOS provides **90K hours** in increased **employee productivity** per year[1]

Protect your business and customer information

Safeguard your business from growing threats and reduce employee errors with built-in and proactive security features.

- Google Safe Browsing stops employees from navigating to malicious sites
- Executables can't run on ChromeOS, providing built-in protection from malware
- Automatic and timely security updates
- Built-in Titan C security chip ensures devices stay secure, protects user identity, and ensures system integrity

Increase your agent productivity

Reduce the cognitive load on your agents with an intuitive and productive experience on ChromeOS.

- Familiar, intuitive, and error-free experience
- Fast and easy onboarding
- Reduce device downtime with background updates
- Built in productivity tools
- Easily share devices and pick up where you left off

Deploy and manage easily even with high turnover

Manage and deploy stress free even with high turnover rates and distributed workforces.

- Deploy devices within minutes with no imaging through cloud profiles
- Drop ship devices and manage from anywhere with zero-touch enrollment
- 600+ configurable policies
- Deprovision existing ChromeOS devices and set up new agents with quick wipe/reset
- Repurpose existing Windows and Mac devices to a managed Chromium environment with ChromeOS Flex

[1] Forrester: A commissioned study conducted by Forrester Consulting on behalf of Google, The Total Economic Impact of Google ChromeOS, September, 2025, from a composite organization
*As of 2025 there has been no evidence of any documented, successful virus attack or ransomware attack on ChromeOS. Data based on ChromeOS monitoring of various national and internal databases.

Tailored solutions that seamlessly integrate with your existing technology

Chrome Enterprise Recommended Partners

Broad range of form factors, OEMs, and specs

- ASUS
- acer
- DELL
- Lenovo
- SAMSUNG
- hp

Chrome Enterprise Recommended Partners

Contact center solution partners:

- 8x8
- Amazon Connect
- AVAYA
- CONTENT GURU
- dialpad
- Edify
- Five9
- GENESYS
- NICE·CXone
- odigo
- RingCentral
- talkdesk
- twilio
- ujet.cx
- VONAGE Part of Ericsson
- webex by CISCO
- ZOOM

Virtualization partners:

- amazon AppStream 2.0
- amazon WorkSpaces
- citrix
- DIZZION
- omnissa
- Workspot.

Works With Chromebook Accessories

Verified Works with Chromebook headsets

- Jabra GN
- poly
- EPOS

From 27+ trusted partners:

- StarTech.com
- logitech
- Targus
- belkin

Platform & management: ● chromeOS

High-performance ChromeOS devices for agents

Wide range of fast, powerful clamshell/convertible laptops, Chromeboxes, and Chromebases designed to power agents with various work needs.

Integrate with your existing VDI infrastructure

Access your existing contact center infrastructure through virtualization on ChromeOS through leading VDI providers such as Citrix, Omnissa, and many more.

Easy to deploy cloud-first Chrome Enterprise Recommended solutions

ChromeOS verified and optimized cloud-first contact center solutions across ticketing, CRM, and LMS with AI embedded under the Chrome Enterprise Recommended program.

Optimized Works With Chromebook accessories

ChromeOS compatible headsets, monitors, mice, keyboard, webcams, headsets, and more from over 27+ trusted leading partners.

[Talk to a ChromeOS Expert]

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