chrome OS

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Plan **hybrid work** and **return to office** strategy

Resources for IT teams to plan return to office and support hybrid work with remote and in office workers.

The sudden migration to remote work last year has sparked radical shifts in how we live and work. With vaccines and additional safety precautions underway, organizations are slowly beginning to transition selected workforces back into offices this year. The hybrid and return to office models are top of mind for most organizations, with some employees onsite, some working from home, or a combination of the two.

Chrome OS is a modern, secure solution built to enable productivity wherever work happens and allow IT to manage distributed devices remotely. The resources below will help you get started with planning your return to office strategy and supporting a hybrid workforce.

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Get started

Learn how Chrome OS can help

With the right endpoints in place, organizations can enable their employees to be effective and productive from office, home or on the go. Chrome OS provides a complete cloud-based platform to help:

- Deploy devices 76% faster than Windows 10 devices[1] and without having to image them

- Centrally manage devices with a cloud-based Google Admin console and Chrome Enterprise Upgrade

- Protect employees with built-in and proactive security measures

- Provide employees access to cloud-based or legacy apps through a Virtual Desktop Infrastructure (VDI) solutions

- Set up shared workspaces and devices with Chromeboxes and docking stations

Useful tips

To learn more about the benefits, use cases, and features of Chrome OS that can help your hybrid workforce. Watch this session or visit Enable remote workers for more details.

To learn about Chrome OS security features and supporting Google products, watch our webinar on Securing remote workers with Google & Chrome OS.

Explore a variety of Chrome OS devices, including laptops and convertibles by visiting Explore Chrome OS devices.

→ To learn more, contact your SHI Account Rep or visit SHI.com/Chrome for more information.

[1]ESG Technical Review, Google Chromebook: Accelerating Device Lifecycle Management, July 2020
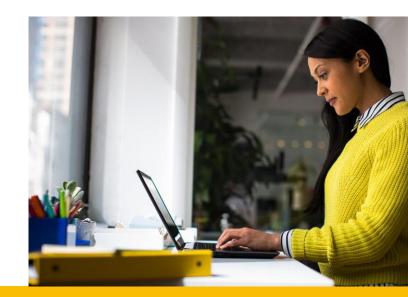
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Plan your return to office strategy (RTO) with Chrome OS

Set up shared devices and workstations for employees returning to office:

- Assess if employees returning back to office in your organization are ready to switch to Chrome OS devices with Chrome OS Readiness Tool

- Learn end to end Chrome OS device deployment including how to sign up, enroll, and manage devices using the Google Admin console. For details, check out this quick start deployment guide or watch this session

- Set up policies to enable a hybrid remote workforce on Chrome OS. For details, see 10 best practices

- Provide shared or loaner devices for frontline or in office workers with Chrome OS device Grab & Go program

- Set up shared workstations for a group of employees working in an office or provide a complete desktop experience for remote employees with Chromeboxes

- Watch how-to demo videos from Chrome OS for more details

- Drop ship Chrome OS devices directly to your employees that automatically enroll into enterprise administration with zero-touch enrollment

- Help your employees make a smooth transition to Chrome OS on their first day. Share with them, 10 steps to set up your Chrome OS device

- To help your employees get the most from their Chrome OS devices, share this tips and tricks guide

- Provide quick access to legacy, proprietary and full-featured Windows applications locally on a Chrome OS device. To learn more, visit Parallel Desktop for Chrome OS

- Automatically install and pin Google Play Store apps for employees. To learn more, visit Google Play apps on Chrome OS

- Explore RingCentral's Contact Center options and learn how your contact center employees can provide an excellent customer experience

- If employees need access to Windows apps, explore the VDI solutions below which have information on how to deploy them:
  - Citrix
  - VMware
  - Cameyo

- Help employees to stay connected and collaborative with video conferencing solutions on Chrome OS

- Repurpose Windows & Mac devices to have a Chrome OS experience with CloudReady.

Chrome OS devices for your remote workforce

Deploy & manage Chrome OS devices

Manage Chrome OS devices in your organization by following recommended steps and best practices. The resources below will help to make sure your employees' devices are enrolled and adhere to the policies that you set. Once these steps are completed, your employees are ready to go, and you can manage the devices remotely with the cloud-based Google Admin console.

- Watch how-to demo videos from Chrome OS for more details
- Drop ship Chrome OS devices directly to your employees that automatically enroll into enterprise administration with zero-touch enrollment.

Onboard new employees

A strong onboarding process is important to make new employees feel comfortable and productive. We're here to help and support you in every step of the way as your organization deploys Chrome OS devices to employees.

- Help your employees make a smooth transition to Chrome OS on their first day. Share with them, 10 steps to set up your Chrome OS device
- To help your employees get the most from their Chrome OS devices, share this tips and tricks guide
- Use Chrome Remote Desktop to help your employees with technical problems. See Setting up Virtual IT Support and Services Desk

Chrome OS devices for your remote workforce

Deploy and access apps

Administrators can manage and provide access to apps on an employee's device. Chrome OS devices can access apps through Chrome browser, Google Play Store, and VDI solutions.

- Provide quick access to legacy, proprietary and full-featured Windows applications locally on a Chrome OS device. To learn more, visit Parallel Desktop for Chrome OS

- Automatically install and pin Google Play Store apps for employees. To learn more, visit Google Play apps on Chrome OS

- Explore RingCentral's Contact Center options and learn how your business can provide an excellent customer experience

- If employees need access to Windows apps, explore the VDI solutions below which have information on how to deploy them:
    - Citrix
    - VMware
    - Cameyo

Keep employees productive

Explore more solutions that can help you keep your employees productive from wherever they are located.

- Manage Chrome browser from the Google Admin console, across all your Microsoft® Windows®, Apple® Mac®, and Linux® devices

- Help employees to stay connected and collaborative with video conferencing solutions on Chrome OS

- For information on working remotely with Google Workspace, including video meetings, group chat, and document collaboration apps. Watch Cloud OnAir on demand content or checkout Working Remotely with Google Workspace to learn more

- Convert Windows & Mac devices into a managed Chromium environment with Neverware.

- Learn how BeyondCorp Remote Access allows employees, contractors, and other users to work more securely from virtually any location without the need for a traditional VPN. For details, see website.