Customers and prospects want to know: "What do I gain by choosing EPOS?" Now, this handy guide gives you all the product USPs and supporting features needed to answer that question, at-a-glance.

It has never been easier to say what makes us different and win sales by helping customers and prospects make the right choice: EPOS.

### IMPACT Line
Headset solutions for professionals working in energetic call center and office environments, spending much time at or around their desks talking with customers.

### ADAPT Line
Headset solutions for professionals working away from their desks, participating in meetings or calls or working remotely from other locations.

### EXPAND Line
Flexible plug-and-play speakerphone and conference solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

### Choosing the right headset

#### How will you use your headset?

**IMPACT Line**
Headset solutions for professionals working in energetic call center and office environments, spending much time at or around their desks talking with customers.

**ADAPT Line**
Headset solutions for professionals working away from their desks, participating in meetings or calls or working remotely from other locations.

**EXPAND Line**
Flexible plug-and-play speakerphone and conference solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

#### What device do you use?

**Softphone/PC**
Connection via USB/USB-C cable or USB dongle (Bluetooth®) to Microsoft Windows or Apple Mac OS.

**Desk phone**
Connection with multiple types of cables via Easy Disconnect.

**Mobile phone**
Connection via Bluetooth® or 3.5 mm jack cable.

**Tablet**
Connection via Bluetooth® or 3.5 mm jack cable.

**Telecoil**
Works with standard telecoil-equipped hearing aids.

#### How noisy is your workplace?

In a noisy environment, such as a contact center or open plan office, your choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. EPOS Voice™ technology for your listener is an often overlooked consideration.

- **Low noise environment**
  Omni-directional microphone

- **Medium noise environment**
  Noise-cancelling microphone

- **High noise environment**
  Ultra noise-cancelling microphone

#### Single or double-sided?

**Single-sided**
Ideal for situations where you need to both hear your caller clearly, and pay attention to what’s going on around you.

**Double-sided**
Delivers calls in quality sound while reducing background noise – ideal for contact centers, where you need to focus solely on your caller.

### Unified Communications

**UC optimized**
Products with this icon are optimized for major UC and softphone brands.

**Certified for Skype for Business**
Products with this icon are certified for Skype for Business.

**Certified for Microsoft Teams**
Products are certified for Microsoft Teams.
### Wireless Bluetooth® Solutions

<table>
<thead>
<tr>
<th>Art. no.</th>
<th>ADAPT 600 Series</th>
<th>ADAPT 500 Series</th>
<th>ADAPT 400 Series</th>
<th>ADAPT 300 Series</th>
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<tbody>
<tr>
<td></td>
<td>ADAPT 660</td>
<td>ADAPT 560</td>
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</table>

#### Highlights

**ADAPT 600 Series**
- Adaptive ANC
- Large soft leatherette ear pads
- High-quality stereo audio
- For calls and entertainment
- Up to 30 hours of battery

**ADAPT 500 Series**
- Active Noise Cancellation (ANC)
- Discreet, foldable boom arm
- For calls and entertainment
- Up to 46 hours battery time

**ADAPT 400 Series**
- Active Noise cancellation (ANC)
- Lightweight construction and comfortable earbuds
- For calls and entertainment
- Up to 14 hours talk time

**ADAPT 300 Series**
- Active Noise Cancellation (ANC)
- Large ear cups with soft ear pads
- Refined stereo sound
- For calls and entertainment
- Up to 46 hours of battery

#### Warranty

- 2 years

#### Device connectivity

- Single or double

#### Price

- MSRP excl. VAT
  - € 399
  - £ 349
  - $ 439
  - € 299
  - £ 259
  - $ 329
  - € 249
  - £ 219
  - $ 269

#### Environment

<table>
<thead>
<tr>
<th>Environment</th>
<th>Over-ear headset</th>
<th>On-ear headset</th>
<th>On-ear headset</th>
<th>in-ear/neckband</th>
<th>in-ear/neckband</th>
<th>Over-ear headset</th>
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</tr>
</thead>
</table>

#### Wearing Style

- Over-ear headset
- On-ear headset
- In-ear/neckband

#### Unified Communications

- Pending certification
## Wireless Bluetooth® Solutions

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<tr>
<th>ADAPT Presence Series</th>
<th>IMPACT MB PRO Series</th>
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<td>508341</td>
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<tr>
<td><strong>Highlights</strong></td>
<td><strong>Highlights</strong></td>
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<tr>
<td>Clear calls with noise-filtering technologies</td>
<td>EPOS Voice® technology</td>
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<tr>
<td>3-digital noise-cancelling microphones</td>
<td>Ultra noise-cancelling microphone</td>
</tr>
<tr>
<td>Up to 10 hours talk time</td>
<td>Up to 15 hours talk time</td>
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<tr>
<td>Advanced Own-Voice-Detector Technology</td>
<td>For calls and entertainment</td>
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<tr>
<td>2-in-1 wearing style: in-ear and ear hook</td>
<td>Multi-point connectivity to two Bluetooth® devices</td>
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<tr>
<td><strong>Warranty</strong></td>
<td><strong>Warranty</strong></td>
</tr>
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<tr>
<td>Headband*</td>
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*Presence headband and charger stand are available as optional accessories.
## Wireless DECT Solutions

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</table>

### Highlights
- Superior sound quality with super wideband audio, two-mic noise-cancelling system and stereo sound
- Enhanced security with Protected Pairing and DECT Security certification
- Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station

### Warranty
- 2 years

### Device connectivity
- Headband
- Ear hook
- Neckband

### Environment
- Headband
- Ear hook
- Neckband

### Wearing Style
- Headband
- Ear hook
- Neckband

### Price
- € 429
- £ 383
- $ 439

### Unified Communications
- UC
- UC
- UC
- UC

*Neckband available as accessory (Art. No. 506525)
## Wireless DECT Solutions

### Product Details

<table>
<thead>
<tr>
<th>Art. no.</th>
<th>IMPACT SD Series</th>
<th>IMPACT D 10 Series</th>
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<tbody>
<tr>
<td>EU</td>
<td>IMPACT SD Pro 2 ML</td>
<td>IMPACT D 10 USB ML</td>
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<td>UK</td>
<td>IMPACT SD Pro 1 ML</td>
<td>IMPACT D 10 Phone</td>
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### Highlights

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<tr>
<th>Feature</th>
<th>IMPACT SD Series</th>
<th>IMPACT D 10 Series</th>
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<tbody>
<tr>
<td>Premium audio quality for calls</td>
<td>EPOS Voice™ technology &amp; noise-cancelling microphone</td>
<td>Natural and clear calls</td>
</tr>
<tr>
<td>Extra soft leatherette ear pads</td>
<td>Extra soft leatherette ear pad</td>
<td>EPOS Voice™ technology &amp; noise-cancelling microphone</td>
</tr>
<tr>
<td>Up to 12 hours talk time</td>
<td>Leatherette ear pad</td>
<td>Up to 12 hours talk time</td>
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</table>

### Warranty

- 2 years

### Device Connectivity

- Single or Double: Single

### Environment

- Headband

### Wearing Style

- Ear hook

### Price

- MSRP excl. VAT: $369

### Unified Communications

- N/A

---

*Neckband available as accessory (Art. No. 506525)*
## Wired Solutions

### IMPACT 600 Series

<table>
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<tr>
<th>Art. no.</th>
<th>IMPACT SC 660 ANC USB</th>
<th>IMPACT SC 665 USB-C</th>
<th>IMPACT SC 635 USB-C</th>
<th>IMPACT SC 665 USB</th>
<th>IMPACT SC 635 USB</th>
<th>IMPACT SC 665</th>
<th>IMPACT SC 635</th>
<th>IMPACT SC 660 USB ML</th>
<th>IMPACT SC 630 USB ML</th>
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<td>507266</td>
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</table>

### Highlights

- **Outstanding sound for clear calls and music**
  - EPOS Voice™ technology
  - Ultra noise-cancelling mic
  - In-line call controls
  - Soft leatherette ear pads
  - Connectivity via USB

### Warranty

- 3 years

### Device connectivity

- Headband

### Environment

- Headband

### Wearing Style

- Headband

### Single or Double

- Headband

### Price

<table>
<thead>
<tr>
<th>Art. no.</th>
<th>IMPACT SC 660 ANC USB</th>
<th>IMPACT SC 665 USB-C</th>
<th>IMPACT SC 635 USB-C</th>
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<th>IMPACT SC 635 USB</th>
<th>IMPACT SC 665</th>
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<th>IMPACT SC 660 USB ML</th>
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### Unified Communications

- UC
- UC
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- UC
## Wired Solutions

### IMPACT 600 Series

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</table>

#### Highlights
- Outstanding sound for clear calls optimized for various desk phones
- High quality durable design
- EPOS Voice™ technology
- Ultra noise-cancelling mic
- Soft leatherette ear pads
- Connectivity via Easy Disconnect

#### Environment
- Low Impedance
- Narrowband
- Telecoil

#### Wearing Style
- Headband

#### Single or Double

#### Price
- € 199
- £ 165
- $ 219

### IMPACT 200 Series

<table>
<thead>
<tr>
<th>Art. no.</th>
<th>IMPACT SC 260 USB MS II</th>
<th>IMPACT SC 230 USB MS II</th>
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</table>

#### Highlights
- Compatible with standard hearing aids (T-mode or MT-mode)
- EPOS Voice™ technology
- Noise-cancelling mic
- CircleFlex™ dual-hinge ear cup system
- Soft leatherette ear pads
- In-line call control
- Connectivity via USB

#### Environment
- Telecoil

#### Wearing Style
- Headband

#### Single or Double

#### Price
- € 299
- £ 259
- $ 329

### Warranty
- 3 years
- 2 years

### Device connectivity
- Low Impedance
- Narrowband
- Telecoil

### Environment
- Telecoil

### Wearing Style
- Headband

### Single or Double

### Price
- € 135
- £ 120
- $ 135

### Unified Communications

### MSRP excl. VAT
- € 110
- £ 100
- $ 110
## Wired Solutions

### IMPACT 200 Series

<table>
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<th>IMPACT SC 260 USB</th>
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</table>

**Highlights**
- EPOS Voice™ technology
- Noise-cancelling microphone
- CircleFlex™ dual-hinge ear cup system
- Soft leatherette ear pads
- Connectivity via USB
- Optimized for use with various desk phones
- EPOS Voice™ technology
- Noise-cancelling microphone
- CircleFlex™ dual-hinge ear cup system and soft leatherette ear pads
- Connectivity via Easy Disconnect

**Warranty**
- 2 years

**Device connectivity**
- Low Impedance
- Narrowband

**Environment**
- Single or Double

**Wearing Style**
- Headband

**Price**
- MSRP excl. VAT
  - € 120
  - € 100
  - $ 120

**Unified Communications**
- UC

### ADAPT 100 Series

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</table>

**Highlights**
- Great sound for calls and music
- EPOS Voice™ technology
- Noise-cancelling microphone
- Hideable boom arm
- Large leatherette ear pads
- Connectivity via 3.5 mm jack or USB-C

**Warranty**
- 2 years

**Device connectivity**
- Single or Double

**Environment**
- Single or Double

**Wearing Style**
- Headband

**Price**
- MSRP excl. VAT
  - € 80
  - £ 70

**Unified Communications**
- UC
# Wired Solutions

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# Meeting Room Solutions

## Highlights
- **EXPAND SP 30T**
  - Portable wireless Bluetooth® speakerphones
  - Exceptional audio performance
  - For conference calls, music and multimedia
  - Multi-point connectivity - up to three devices
  - Connectivity via Bluetooth® or USB-C

- **EXPAND SP 30 +**
  - Portable wired speakerphone
  - Premium sound
  - For meetings, multimedia and music
  - Conferencing across devices
  - Connectivity via USB or 3.5 mm jack

## Warranty
- 2 years

## Device connectivity
- Portable wireless Bluetooth®
- Portable wired via USB or 3.5 mm jack

## Conference size
- 3-6 people

## Price
- **EXPAND SP 30T**
  - € 239
  - £ 210
  - $ 259
- **EXPAND SP 30 +**
  - € 189
  - £ 165
  - $ 209
- **EXPAND SP 20**
  - € 179
  - £ 150
  - $ 199

## Unified Communications
- UC
- UC
- UC

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### EXPAND 30 Series

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### EXPAND 20 Series

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Experience EPOS

Try our products first hand

The EPOS professional trial program gives you the opportunity to test and experience our range of headsets and speakerphones before you decide on the best choice for your office, contact center or Unified Communication solution.

eposaudio.com/try
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