



Unified Communications

Moving towards a UC environment

A Unified Communications solution does precisely what it says: It brings together a company's voice, text and video based communication under one unified solution.

The advantages of a Unified Communications solution include enhanced overall efficiency of a business through increased productivity and mobility, resulting in a positive return on investment. The ability to view colleagues' availability status and send instant messages, reduces unnecessary emails and missed calls to an absolute minimum.

Whether in the office, at a meeting, traveling, or working from home, EPOS offers a comprehensive range of quality wired and wireless headsets and speakerphones to enhance your Unified Communications experience and helping you to stay in touch.

The human voice is still at the heart of all Unified Communications systems. It's the swiftest and most effective way of delivering and receiving important information. A EPOS headset for Unified Communications is designed to work seamlessly with major UC platforms and completes the solution with the best possible sound for both user and listener – ensuring your message always gets across clearly.

partnerships

EPOS works with strategic alliance

partners to ensure that our products and speakerphones are easy to deploy and are fully compatible with all major Unified Communications platforms and

desk phones. Our headsets are designed

to maximize the performance of your

chosen communications solution by seamlessly delivering the ultimate

in sound and design quality and



































productivity enhancing features. EPOS headsets and speakerphones are thoroughly tested with our partners for compatibility and optimal acoustic performance. Based on the test results,

our products are certified by our partners.























Every word matters

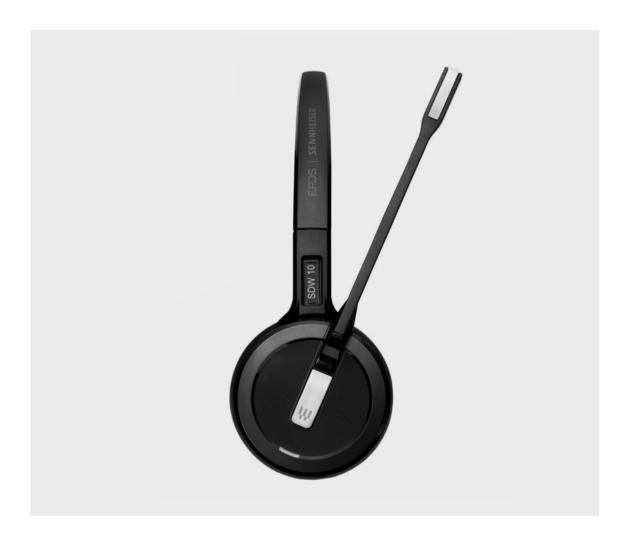
Even in the busiest working environments, clearly understandable conversations are an absolute must for today's business communications. However, perfect speech intelligibility is only one part of enabling you and your listener to stay focused on your tasks. Also, the usability of your device has a strong impact on your performance in every day's business.

EPOS headsets deliver unparalleled sound, and also best-in-class ease of use. Combined with the high-grade design, they make a real difference in business communications.

With the right choice of materials and exceptional craftsmanship, every EPOS headset is built to last. Giving you a highly comfortable wearing experience that will improve the quality of your working day and boost your productivity.



EPOS Wireless DECT Series



Experience the quality of freedom

For modern business professionals, the advantages of a wireless headset solution are obvious: They are no longer tied to their desks and conversations on the go keep business moving. Hands-free calling, and the ability to set up ad hoc meetings on the fly can boost job satisfaction while improving a company's overall efficiency.

A EPOS DECT solution offers the possibility of connecting to up to three communication devices simultaneously, and a wide range of wearing styles to suit all individual preferences and work situations. Designed for maximum flexibility, comfort and efficiency, they are ideal for fatigue–free, all day use in a wide variety of modern office environments.





- IMPACT 5000 Series sets a new standard for wireless DECT headsets for office professionals, providing future-proof device flexibility, next generation communication quality and advanced security
- Super wideband sound offers a voice experience beyond conventional business standards
- Manage all calls from one headset with triple connectivity to PC, desk phone and mobile phone
- Wide choice of wearing styles with extra soft ear pad(s)



IMPACT SD Series
DECT headsets

- IMPACT SD Series are premium wireless DECT headsets for qualityconscious business professionals
- Designed for all-day use, the IMPACT SD Series connects directly to softphone/PC and desk phone to deliver excellent sound quality around the office
- Wide choice of wearing styles with extra soft ear pad(s)
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line

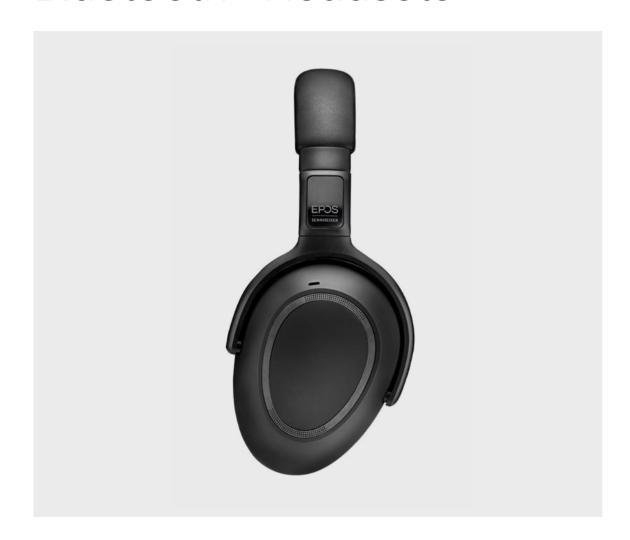


IMPACT D 10 Series
DECT headsets

- IMPACT D 10 Series are singlesided wireless DECT headsets made for office professionals
- Single connectivity connects to either desk phone or softphone/PC
- 2-in-1 wearing style (headband or ear hook) for all-day use
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



EPOS Wireless Bluetooth® Headsets



Experience the quality of freedom

Whether working on the move, out in the field, at home or abroad, EPOS Wireless Bluetooth® headsets and ANC headsets are sleek, smart, and easy to use. Equipped with the latest technology, these ideal communication companions are designed for busy professionals and business travelers

who value the perfect blend of high quality sound and speech, day in, day out.

For ultimate comfort you can choose between different wearing styles – ear sleeve, ear hook and headband wearing – or a combination.



Experience the quality of freedom



ADAPT 600 Series

- Superb call clarity powered by EPOS AI™
- Regain concentration anytime, anywhere with an 4 adaptive ANC microphone system
- Tap and hold to activate Alexa and stay on top of your day-to-day business
- Certified for Microsoft Teams and optimized for UCCertified for Microsoft Teams and optimized for UC
- Renowned stereo sound and personalized audio profile

ADAPT 500 Series

- Get clearer calls on demand with a discreet, foldable boom arm and 2 advanced microphones
- Concentrate anytime, anywhere with
 4 ANC microphones
- Ensure clear calls with UC certified solutions certified for Microsoft Teams and optimized for UC
- Discreet boom arm, music performance, noise cancellation and long battery life
- Soft, on-ear wearing style for all-day comfort

ADAPT 400 Series

- Boost your productivity with ANC to maintain concentration in noisy environments
- Certified for Microsoft Teams and optimized for UC
- Enjoy superior comfort and fit with lightweight construction and comfortable earbuds
- Multi-point connectivity to 2 actively paired Bluetooth® devices and 8 devices in the pairing list
- Up to 15 hours of battery life







ADAPT 300 Series

- Concentrate in noisy environments thanks to Active Noise Cancellation (ANC)
- Stay comfortable with soft ear pads even after hours of wearing
- Increase productivity with UC optimization (using the included USB dongle)
- Looks good both inside the office and on-the-go with sleek, minimal look
- Power your life with music add refined EPOS sound to your everyday routine

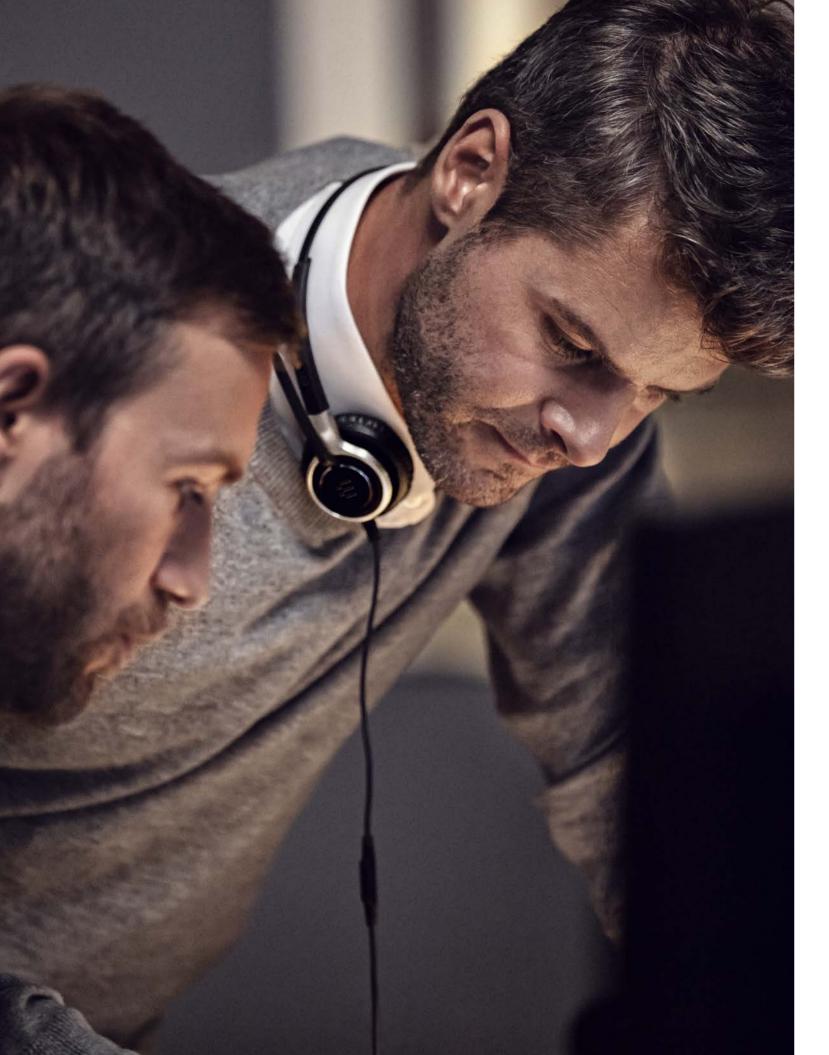
IMPACT MB Pro Series

- IMPACT MB Pro Series are premium wireless Bluetooth® headsets for business professionals on the move
- Optimized for all major UC and phone solutions
- Multi-connectivity seamlessly switch between Skype for Business and mobile calls
- Single-sided or double-sided variants with large leatherette ear pad(s)
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursst on the line

ADAPT Presence Series

- ADAPT Presence Series are premium Bluetooth® headsets for mobile Unified Communications professionals
- Optimized for all major UC and phone solutions
- Multi-connectivity seamlessly swith between Skype for Business and mobile calls
- Choice of wearing style with ear hook or ear sleeve
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line





Simplicity calling



Experience the quality of freedom

The EPOS portfolio of wired headsets is ideal for contact centers, offices and Unified Communications professionals – where users are mostly stationary. Simple to use, with no battery or charging, a wired solution is as easy as it gets, with plug and play connectivity.

The wide range of wearing styles and ear pads make it simple to find a headset that you can wear comfortably all day.

EPOS Wired Headsets



IMPACT 600 Series

- IMPACT 600 Series are premium headsets for all-day use in busy contact centers or offices
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



IMPACT 100 Series

- IMPACT 100 Series is specially designed as a deployment friendly headset solution
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or doublesided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



IMPACT 200 Series

- IMPACT 200 Series are robust, wired headsets for contact centers, offices and UC professionals
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



ADAPT 100 Series

- ADAPT 100 Series are wired headsets for UC professionals who value device flexibility, great sound, discreet modern style and comfort.
- Optimized for all major UC and phone solutions
- Great sound for calls and multimedia
- Connectivity via 3.5 mm jack, USB or USB-C
- Choice between single-sided or doublesided variants



Conference calls with style



Experience the quality of freedom

The EPOS Series of compact, portable speakerphones is designed for today's mobile workforce. Flexible enough to handle a single mobile phone to small and medium sized meeting rooms, these speakerphones are literally plug in and talk.

The series' streamlined styling, superb finish and lightweight design signal high-end quality on the desk or in the conference room.

EPOS Speakerphones





- Portable wireless Bluetooth® speakerphone for instant conferencing anywhere
- Exceptional audio performance for conference calls, music and multimedia
- Personal conferencing or up to 8 participants
- Multi-point connectivity with up to three devices
- Connectivity via Bluetooth® or USB-C
- Optimized for all major UC and phone solutions



EXPAND 20 Series

- Ideal for personal calls & small group conferencing
- EPOS Voice Clarity and echo cancelling for a natural speech & listening experience
- Sound-enhancement profile for multimedia and music
- Connect to softphone/PC and mobile phones
- Merges softphone/PC and mobile calls into one conference
- Optimized for all major UC and phone solutions



Comparison overview

Wireless DECT Headsets

(•) = Optional

				B				
Environments	IMPACT SDW 5066	IMPACT SDW 5036	IMPACT SDW 5016	IMPACT SD Office ML	IMPACT SD Pro 1 ML	IMPACT SD Pro 2 ML	IMPACT D 10	IMPACT D 10 USB ML
Medium noise	0211 0000	0544 0000	•	·	•	T TO Z IVIL		•
High noise	•	•				•		
Connectivity								
Connectivity Desk phone	•	•	•	•	•	•	•	
Softphone/PC	•				•	•	•	
	•	•	•	•	•	•		•
Mobile phone		•						
Tablet	•	•	•					
Multi device connectivity	•	•	•	•	•	•		
USB or Bluetooth headset/speakerphone	•	•	•					
Features								
Wireless	•	•	•	•	•	•	•	•
Conferencing	•	•			•			•
Call merging	•	•	•					
EPOS ActiveGard® technology	•	•	•	•	•	•	•	•
Noise at work (EC directive)*	•		•	•	•	•	•	•
Noise-cancelling microphone								•
Ultra noise-cancelling microphone					•			
Two microphone noise-cancelling system	•	•	•					
Wideband sound	•	•			•			•
High density wideband mode	•	•	•					
Super wideband sound	•	•						
Advanced Own-Voice detector	•	•	•					
Headset busy light	•	•	•					
Protected pairing	•	•			•			•
DECT security certification	•	•						
Software upgrade support	•	•	•				•	•
Wearing style								
Single-sided headset		•	•	•	•			•
Double-sided headset	•							
Ear hook			•					•
Headband	•	•			•	•	•	•
Neckband**			•	(•)			(•)	(•)

Comparison overview

Wireless Bluetooth® Headsets











Unified Communications 19

			No.		-	
Environments	ADAPT 660	ADAPT 360	IMPACT MB Pro 2 UC ML	IMPACT MB Pro 1 UC ML	IMPACT Presence Grey UC	
Medium noise					•	
High noise		•	•	•		
Connectivity						
Desk phone						
Softphone/PC				•	•	
Mobile phone	•	•	•	•	•	
Tablet	•	•	•	•	•	
Multi device connectivity	•		•	•	•	
Features						
Wired						
Wireless	•	•	•	•	•	
Conferencing						
EPOS ActiveGard® technology	•	•	•	•	•	
Noise at work (EC directive)*						
Noise-cancelling microphone					•	
Ultra noise-cancelling microphone						
Multimedia & music listening	•		•	•	•	
SpeakFocus™ technology					•	
WindSafe™ technology						
Adaptive Active Noise Cancellation (ANC)	•					
ANC (On/Off)		•				
Advanced Own-Voice detector						
TalkThrough™ technology						
Software upgrade support			•	•		
Wearing style						
Single-sided headset				•	•	
Double-sided headset						
Ear hook					•	
Headband					***	
Neckband						

^{*} In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

^{**} Neckband available as accessory (Art. no. 506525)

^{***} Headband available as accessory (Art. no. 506476)

Comparison overview

Wired Headsets

(•) = Optional

((·)) = If device has a USB port

((•)) = II device has a dob port									
							9	9	9
	IMPACT	IMPACT	IMPACT SC	IMPACT	IMPACT SC	ADAPT SC	ADAPT SC	IMPACT SC	IMPACT
Environments	SC 665 USB	SC 635 USB	660 ANC USB	SC 260 USB MS	230 USB MS	165 USB*	135 USB*	60 USB ML	SC 30 USB ML
Medium noise					•				
High noise	•	•	•	•					
Connectivity									
Softphone/PC	•	•	•	•	•	•		•	
Mobile phone	•	•							
Tablet	•	•							
Features									
Wired	•	•	•	•	•	•	•	•	•
EPOS ActiveGard® technology	•	•	•	•	•	•		•	•
Noise At Work (EC directive)*	•	•	•	•	•	•		•	
Noise-cancelling microphone				•	•	•		•	
Ultra noise-cancelling microphone	•	•	•						
Multimedia & music listening	•		•	•		•			
Software upgrade support	•	•	•		•	•	•	•	•
Wearing style									
Single-sided headset		•			•		•		•
Double-sided headset	•		•	•		•		•	
Headband	•	•	•	•	•	•		•	

Comparison overview Speakerphones

	EXPAND SP 30	EXPAND SP 30+	EXPAND SP 30T	EXPAND SP 20		
Art. no.	1000224	1000223	1000225	1000226		
Connectivity						
Bluetooth®	•	•	•			
USB	*	*	*	•		
USB-C						
3.5 mm jack						
NFC						
Devices						
Softphone/PC			•			
Mobile phone	•**	**	**			
Tablet	**	**	**			
Workspace & size						
Own desk (1 participant)	•	•	•			
Personal rooms (1 participant)						
Huddle/small rooms (2-6 participants)						
Mid sized meeting rooms (6-12 participants)	((•))	((•))	((•))			
Microphones						
One noise echo cancelling microphone						
Two noise echo cancelling microphones			•			
Features						
USB dongle	(•)					
Multimedia and music listening						
Conferencing across devices	•	•	•	•		
Unified communications						
Optimized for UC		•	•	•		
Certified for Skype for Business	•	•				
Certified for Microsoft Teams						

^(·) Available as additional accessory

^{*} In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

⁽⁽⁻⁾⁾ Up to 8 participants

* Via included USB-C to USB-A adapter

** When connected via USB-C performance is device dependant

THE POWER OF AUDIO

