



EPOS

Why EPOS?
Cheat Sheet

Choosing the right headset

Customers and prospects want to know: "What do I gain by choosing EPOS?" Now, this handy guide gives you all the product USPs and supporting features needed to answer that question, at-a-glance.

It has never been easier to say what makes us different and win sales by helping customers and prospects make the right choice: EPOS.



How will you use your headset?

IMPACT Line
Headset solutions for professionals working in energetic call center and office environments, spending much time at or around their desks talking with customers.

ADAPT Line
Headset solutions for professionals working away from their desks, participating in meetings or calls or working remotely from other locations.

EXPAND Line
Flexible plug-and-play speakerphone and conference solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

What device do you use?

You need your devices to work seamlessly with your headset. It's that simple. Our headsets are designed to cover every possibility – check our headset compatibility guide at: eposaudio.com/compatibility

-  **Softphone/PC**
Connection via USB/USB-C cable or USB dongle (Bluetooth®) to Microsoft Windows or Apple Mac OS.
-  **Desk phone**
Connection with multiple types of cables via Easy Disconnect.
-  **Mobile phone**
Connection via Bluetooth® or 3.5 mm jack cable.
-  **Tablet**
Connection via Bluetooth®, 3.5 mm jack cable.
-  **Telecoil**
Works with standard telecoil-equipped hearing aids.

How noisy is your workplace?

In a noisy environment, such as a contact center or open plan office, your choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. EPOS Voice™ technology for your listener is an often overlooked consideration.

-  **Low noise environment**
Omni-directional microphone
-  **Medium noise environment**
Noise-cancelling microphone
-  **High noise environment**
Ultra noise-cancelling microphone

Single or double-sided?

-  **Single-sided**
Ideal for situations where you need to both hear your caller clearly, and pay attention to what's going on around you.
-  **Double-sided**
Delivers calls in quality sound while reducing background noise – ideal for contact centers, where you need to focus solely on your caller.

Unified Communications

-  **UC optimized**
Products with this icon are optimized for major UC and softphone brands.
-  **Certified for Google Meet**
Products with this icon are certified for Google Meet.
-  **Certified for Microsoft Teams**
Products are certified for Microsoft Teams

Wireless Bluetooth® Solutions



	ADAPT 600 Series		ADAPT 500 Series		ADAPT 400 Series		ADAPT 300 Series	
	ADAPT 660	ADAPT 560	ADAPT 563	ADAPT 460	ADAPT 460T	ADAPT 360	ADAPT 360 white	
Art. no.	1000200	1000207	1000208	1000204	10000205	1000209	1000210	
Highlights	Adaptive ANC Large soft leatherette ear pads High-quality stereo audio For calls and entertainment Up to 30 hours of battery	Active Noise Cancellation (ANC) Discreet, foldable boom arm For calls and entertainment Up to 46 hours battery time		Active Noise cancellation (ANC) Lightweight construction and comfortable earbuds For calls and entertainment Up to 14 hours talk time		Active Noise Cancellation (ANC) Large ear cups with soft ear pads Refined stereo sound For calls and entertainment Up to 46 hours of battery		
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity								
Environment								
Wearing Style	Over-ear headset	On-ear headset	On-ear headset	in-ear/neckband	in-ear/neckband	Over-ear headse	Over-ear headse	
Single or Double								
Price MSRP excl. VAT	€ 399 £ 349 \$ 439	€ 299 £ 259 \$ 329	€ 249 £ 219 \$ 269	€ 299 £ 259 \$ 329	€ 299 £ 259 \$ 329	€ 249 £ 219 \$ 269	€ 249 £ 219 \$ 269	
Unified Communications*								
Competitors	PLT Voyager 8200 UC Jabra Evolve 80 MS	Jabra Evolve 75 PLT Voyager Focus PLT Voyager 8200		Jabra Evolve 65e Jabra Evolve 75e PLT Voyager 6200 UC		PLT Voyager 8200 UC		

* Microsoft Teams certification applies when USB/USB-C dongle or cable is connected to PC or Mac.

Wireless Bluetooth® Solutions



	ADAPT Presence Series		IMPACT MB PRO Series			
	ADAPT Presence Grey UC	ADAPT Presence Grey Business	IMPACT MB Pro 1	IMPACT MB Pro 2	IMPACT MB Pro 1 UC ML	IMPACT MB Pro 2 UC ML
Art. no.	1000660	1000659	1000564	1000566	1000565	1000567
Highlights	Clear calls with noise-filtering technologies 3-digital noise-cancelling microphones Up to 10 hours talk time Advanced Own-Voice-Detector Technology 2-in-1 wearing style: in-ear and ear hook		EPOS Voice™ technology Ultra noise-cancelling microphone Up to 15 hours talk time For calls and entertainment Multi-point connectivity to two Bluetooth® devices			
Warranty	2 years	2 years	2 years	2 years	2 years	2 years
Device connectivity						
Environment						
Wearing Style	Earhook Ear sleeve Headband*	Earhook Ear sleeve Headband*	Headband	Headband	Headband	Headband
Single or Double						
Price MSRP excl. VAT	€ 169 £ 139 \$ 199	€ 119 £ 100 \$ 155	€ 159 £ 135 \$ 199	€ 179 £ 155 \$ 229	€ 219 £ 185 \$ 279	€ 239 £ 205 \$ 309
Unified Communications						
Competitors	PLT Voyager 5200 PLT Voyager Edge Jabra Motion Jabra Stealth		PLT Voyager Focus Jabra Evolve 65 Jabra Evolve 75 Jabra Pro 935			

* Presence headband and charger stand are available as optional accessories

Wireless DECT Solutions



	IMPACT 5000 Series											
Art. no.	IMPACT SDW 5066	IMPACT SDW 5065	IMPACT SDW 5064	IMPACT SDW 5063	IMPACT SDW 5036	IMPACT SDW 5035	IMPACT SDW 5034	IMPACT SDW 5033	IMPACT SDW 5016	IMPACT SDW 5015	IMPACT SDW 5014	IMPACT SDW 5013
EU	1000627	1000603	1000615	1000591	1000623	1000599	1000611	1000587	1000619	1000595	1000607	1000583
UK	1000628	1000604	1000616	1000592	1000624	1000600	1000612	1000588	1000620	1000596	1000608	1000584
US	1000629	1000605	1000617	1000593	1000625	1000601	1000613	1000589	1000621	1000597	1000609	1000585
AUS	1000630	1000606	1000618	1000594	1000626	1000602	1000614	1000590	1000622	1000598	1000610	1000586
JP	N/A	1000649	N/A	N/A	N/A	1000648	N/A	N/A	N/A	1000647	N/A	N/A
User profile	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT
Highlights	Superior sound quality with super wideband audio, two-mic noise-cancelling system and stereo sound Enhanced security with Protected Pairing and DECT Security certification Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station				Superior sound quality with super wideband audio and two-mic noise-cancelling system Enhanced security with Protected Pairing and DECT Security certification Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station				Superior sound quality with super wideband audio and two-mic noise-cancelling system Enhanced security with Protected Pairing and DECT Security certification Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station Wearing styles: single-headband, ear hook and neckband			
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years
Device connectivity												
Environment												
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Ear hook Headband Neckband	Ear hook Headband Neckband	Ear hook Headband Neckband	Ear hook Headband Neckband
Single or Double												
Price MSRP excl. VAT	€ 429 £ 383 \$ 439	€ 399 £ 356 \$ 409	€ 409 £ 359 \$ 419	€ 359 £ 315 \$ 369	€ 409 £ 365 \$ 419	€ 379 £ 338 \$ 389	€ 389 £ 342 \$ 399	€ 339 £ 289 \$ 349	€ 399 £ 349 \$ 409	€ 369 £ 329 \$ 379	€ 379 £ 333 \$ 389	€ 329 £ 289 \$ 339
Unified Communications												
Competitors	PLT Savi 8200 PLT Savi W 700 Jabra Engage 75		Jabra Engage 65 PLT Savi 400 Jabra Pro 930		PLT Savi 8200 PLT Savi W 700 Jabra Engage 75		Jabra Engage 65 PLT Savi 400 Jabra Pro 930		PLT Savi 8200 PLT Savi W 700 Jabra Engage 75		Jabra Engage 65 PLT Savi 400 Jabra Pro 930	

* Neckband available as accessory (Art. No. 506525)

Wireless DECT Solutions



	IMPACT SD Series			IMPACT D 10 Series	
Art. no.	IMPACT SD Pro 2 ML	IMPACT SD Pro 1 ML	IMPACT SD Office ML	IMPACT D 10 USB ML	IMPACT D 10 Phone
EU	N/A	N/A	N/A	1000574	1000570
UK	N/A	N/A	N/A	N/A	1000571
US	1000563	1000562	1000561	1000575	1000572
AUS	N/A	N/A	N/A	1000576	1000573
JP	N/A	N/A	N/A	N/A	N/A
Highlights	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Extra soft leatherette ear pads Up to 12 hours talk time	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Extra soft leatherette ear pad Up to 12 hours talk time	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Leatherette ear pad Up to 12 hours talk time	Natural and clear calls EPOS Voice™ technology & noise-cancelling mic Single connectivity Up to 12 hours talk time 2-in-1 wearing style	
Warranty	2 years	2 years	2 years	2 years	2 years
Device connectivity					
Environment					
Wearing Style	Headband	Headband	Ear hook Headband Neckband*	Ear hook Headband Neckband*	Ear hook Headband Neckband*
Single or Double					
Price MSRP excl. VAT	\$ 369	\$ 349	\$ 349	€ 239 £ 199 \$ 299	€ 239 £ 199 \$ 299
Unified Communications					
Competitors	Jabra Engage 65	Jabra Engage 65	Jabra Engage 65	Jabra Pro 930	PLT CS500

* Neckband available as accessory (Art. No. 506525)

Wired Solutions



	IMPACT 600 Series									
	IMPACT SC 660 ANC USB	IMPACT SC 665 USB-C	IMPACT SC 635 USB-C	IMPACT SC 665 USB	IMPACT SC 635 USB	IMPACT SC 665	IMPACT SC 635	IMPACT SC 660 USB ML	IMPACT SC 630 USB ML	
Art. no.	1000650	1000670	1000669	1000645	1000643	1000644	1000642	1000553	1000552	
Highlights	Outstanding sound for clear calls and music Active Noise Cancellation Proximity sensor technology Thick and soft leatherette ear pads Connectivity via USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call controls Soft leatherette ear pads Connectivity via 3.5 mm jack or USB-C	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call controls Soft leatherette ear pads Connectivity via 3.5 mm jack or USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call controls Soft leatherette ear pads Connectivity via 3.5 mm jack or USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call controls Soft leatherette ear pads Connectivity via 3.5 mm jack or USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic Mini in-line call control Soft leatherette ear pads Connectivity via 3.5 mm jack	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call control Soft leatherette ear pads Connectivity via USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call control Soft leatherette ear pads Connectivity via USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call control Soft leatherette ear pads Connectivity via USB	Outstanding sound for clear calls and music EPOS Voice™ technology Ultra noise-cancelling mic In-line call control Soft leatherette ear pads Connectivity via USB
Warranty	3 years	3 years	3 years	3 years	3 years	3 years	3 years	3 years	3 years	
Device connectivity										
Environment										
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	
Single or Double										
Price MSRP excl. VAT	€ 249 £ 219 \$ 249	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	€ 170 £ 149 \$ 180	€ 130 £ 115 \$ 140	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	
Unified Communications*										
Competitors	PLT Blackwire 725 PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400 Jabra Evolve 80	Jabra Engage 50	Jabra Engage 50	PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400	PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400	None	None	PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400	PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400	

* The Microsoft Teams certified products in the IMPACT 600 Series require installation of EPOS Connect - download the software from our website: epos.audio.com/epos-connect

Wired Solutions



	IMPACT 600 Series						IMPACT 200 Series		
	IMPACT SC 660	IMPACT SC 630	IMPACT SC 662	IMPACT SC 632	IMPACT SC 668	IMPACT SC 638	IMPACT SC 660 TC	IMPACT SC 260 USB MS II	IMPACT SC 230 USB MS II
Art. no.	1000555	1000554	1000557	1000556	1000581	1000580	1000641	1000579	1000578
Highlights	Outstanding sound for clear calls optimized for various desk phones High quality durable design EPOS Voice™ technology Ultra noise-cancelling mic Soft leatherette ear pads Connectivity via Easy Disconnect						Compatible with standard hearing aids (T-mode or MT-mode) EPOS Voice™ technology Ultra noise-cancelling mic Soft leatherette ear pads Connectivity via Easy Disconnect	EPOS Voice™ technology Noise-cancelling mic CircleFlex™ dual-hinge ear cup system Soft leatherette ear pads In-line call control Connectivity via USB	
Warranty	3 years	3 years	3 years	3 years	3 years	3 years	3 years	2 years	2 years
Device connectivity			Low Impedance	Low Impedance	Narrowband	Narrowband	Telecoil		
Environment									
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband
Single or Double									
Price MSRP excl. VAT	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 299 £ 259 \$ 329	€ 135 £ 120 \$ 135	€ 110 £ 100 \$ 110
Unified Communications*									
Competitors	PLT EncorePro 700 Jabra Engage 50 Jabra Biz 2400						PLT H251H Jabra GN2100 Telecoil	PLT EncorePro 500 PLT Blackwire C700 Jabra Biz 2300 Jabra Evolve 40	

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Wired Solutions



	IMPACT 200 Series								IMPACT 100 Series		
	IMPACT SC 260 USB	IMPACT SC 230 USB	IMPACT SC 262	IMPACT SC 232	IMPACT SC 268	IMPACT SC 238	IMPACT SC 260	IMPACT SC 230	IMPACT SC 60 USB ML	IMPACT SC 30 USB ML	
Art. no.	1000517	1000516	1000519	1000518	1000658	1000657	1000515	1000514	1000551	1000550	
Highlights	EPOS Voice™ technology Noise-cancelling microphone CircleFlex™ dual-hinge ear cup system Soft leatherette ear pads Connectivity via USB		Optimized for use with various desk phones EPOS Voice™ technology Noise-cancelling microphone CircleFlex™ dual-hinge ear cup system and soft leatherette ear pads Connectivity via Easy Disconnect						Ultra lightweight EPOS Voice™ technology Noise-cancelling microphone In-line call control Connectivity via USB		
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity			 Low Impedance	 Low Impedance	 Narrowband	 Narrowband					
Environment											
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	
Single or Double											
Price MSRP excl. VAT	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 50 £ 44 \$ 60	€ 40 £ 35 \$ 50	
Unified Communications*									 		
Competitors	PLT EncorePro 500 PLT Blackwire C700 Jabra Biz 2300 Jabra Evolve 40		PLT EncorePro 500 Jabra Biz 2300						PLT Blackwire 3200 PLT Blackwire 3X0 Jabra Biz 1500		

* The Microsoft Teams certified products in the IMPACT 200 Series require installation of EPOS Connect - download the software from our website: eposaudio.com/epos-connect

Wired Solutions



	ADAPT 100 Series									
	ADAPT 165 USB	ADAPT 135 USB	ADAPT 165 USB-C	ADAPT 135 USB-C	ADAPT 160 USB-C	ADAPT 130 USB-C	ADAPT 160 USB	ADAPT 130 USB	ADAPT 165	ADAPT 135
Art. no.	508317	508316	508356	508355	508354	508353	508315	508314	508319	508318
Highlights	Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large leatherette ear pads Connectivity via 3.5 mm jack or USB		Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large leatherette ear pads Connectivity via 3.5 mm jack or USB-C		Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large acoustic foam ear pads Connectivity via USB-C		Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large acoustic foam ear pads Connectivity via USB		Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large leatherette ear pads Connectivity via 3.5 mm jack	
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years
Device connectivity										
Environment										
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband
Single or Double										
Price MSRP excl. VAT	€ 80 £ 70 \$ 80	€ 70 £ 60 \$ 75	€ 80 £ 70 \$ 80	€ 70 £ 60 \$ 75	€ 60 £ 55 \$ 70	€ 50 £ 45 \$ 60	€ 60 £ 55 \$ 70	€ 50 £ 45 \$ 60	€ 50 £ 45 \$ 50	€ 40 £ 35 \$ 45
Unified Communications*										
Competitors	PLT Blackwire 3200 PLT Blackwire 3X5 Jabra Evolve 30		PLT Blackwire 3200 Jabra Evolve 40		PLT Blackwire 3200		PLT Blackwire 3200 PLT Blackwire 3X0 Jabra Evolve 20		PLT Blackwire 2X5	

* The Microsoft Teams certified products in the IMPACT 100 Series require installation of EPOS Connect - download the software from our website: eposaudio.com/epos-connect

Meeting Room Solutions



	EXPAND 30 Series			EXPAND 20 Series
	EXPAND SP 30T	EXPAND SP 30 +	EXPAND SP 30	EXPAND SP 20
Art. no.	1000225	1000224	1000223	1000226
Highlights	Portable wireless Bluetooth® speakerphones Exceptional audio performance For conference calls, music and multimedia Multi-point connectivity - up to three devices Connectivity via Bluetooth® or USB-C			Portable wired speakerphone Premium sound For meetings, multimedia and music Conferencing across devices Connectivity via USB or 3.5 mm jack
Warranty	2 years	2 years	2 years	2 years
Device connectivity				
Conference size				
Price MSRP excl. VAT	€ 239 £ 210 \$ 259	€ 239 £ 210 \$ 259	€ 189 £ 165 \$ 209	€ 179 £ 150 \$ 199
Unified Communications*				
Competitors	Polycom Voxbox/Plantronics Calisto 7200 Jabra Speak 710 Jabra Speak 510			PLT Calisto 5200 Jabra Speak 410

*Microsoft Teams certification applies when USB/USB dongle/USB-C is connected to PC or Mac

Meeting Room Solutions



	EXPAND 80 Series		
	EXPAND 80	EXPAND 80T	EXPAND 80 Mic
Art. no.	1000202	1000203	1000229
Highlights	Scalable Bluetooth® speakerphone Exceptional audio performance For conference calls, music and multimedia Connectivity via Bluetooth®, USB-C, USB-A (via adapter)	Scalable Bluetooth® speakerphone Exceptional audio performance For conference calls, music and multimedia Connectivity via Bluetooth®, USB-C, USB-A (via adapter)	Expansion microphone with proprietary 2.5 mm jack cable
Warranty	2 years	2 years	2 years
Device connectivity			Compatible with EXPAND 80 and EXPAND 80T
Conference size	up to 16 people	up to 7 people	EXPAND 80 + 1 Mic: up to 24 people EXPAND 80 + 2 Mic: up to 32 people EXPAND 80T + 1 Mic: up to 11 people EXPAND 80T + 2 Mic: up to 18 people
Price MSRP excl. VAT	€ 649 £ 569 \$ 719	€ 649 £ 569 \$ 719	€ 179 £ 159 \$ 199
Unified Communications*			
Competitors	Jabra Speak 810 Yamaha YVC-1000	Jabra Speak 810 Yamaha YVC-1000	

*Microsoft Teams certification applies when USB/USB dongle/USB-C is connected to PC or Mac

Experience EPOS

Try our products first hand

The EPOS professional trial program gives you the opportunity to test and experience our range of headsets and speakerphones before you decide on the best choice for your office, contact center or Unified Communication solution.

eposaudio.com/try



THE POWER OF AUDIO

EPOS

EPOS Group A/S
Industriparken 27
2750 Ballerup, Denmark
eposaudio.com