

Offering	Description	Purpose
<b>Managed Prevention</b> (formerly ThreatZERO Prevention Assurance)	Subscription based, end-to-end BlackBerry® Cylance® product optimization and maintenance services. Foundational ThreatZERO elements coupled with quarterly maintenance, review, and reporting.	Achieve and maintain a consistent state of prevention for the lifetime of the solution license. A fully implemented, tuned, and maintained environment ensures maximum security and ROI with minimized effort dealing with new threats and detections across the environment.
<b>ThreatZERO (Foundational)</b> (formerly ThreatZERO Plus)	Complete implementation and operationalization of CylancePROTECT® and CylanceOPTICS™. Delivered as a one-time business outcome based service to the client.	The foundational implementation and operationalization service of CylancePROTECT and CylanceOPTICS. The ThreatZERO team works with the customer to ensure the environment is completely implemented, tuned, and in a state of prevention from cyber attacks.
<b>ThreatZERO Resident Expert</b>	Dedicated, on-site staff augmentation services. A Cylance Consulting security expert with BlackBerry Cylance product expertise is dedicated to the success of the solution in the customer environment.	Dedicated on-site ThreatZERO resources for medium to enterprise customers with staff limitations, complex or geographically distributed environments, or limited in-house subject matter expertise.
<b>ThreatZERO Assurance</b>	Subscription-based ThreatZERO for existing ThreatZERO clients. Must have previously purchased ThreatZERO.	Provides add-on quarterly maintenance and remediation strategy to address discovered gaps in a customer's implementation and utilization of BlackBerry Cylance solutions.
<b>ThreatZERO Training</b>	Best practices training.	Classroom style training courses enable customers to properly implement and administrate the BlackBerry Cylance solution suite. Delivered both on-site or remotely.