

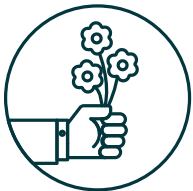


Make it right

Zendesk Support is a beautifully simple system for tracking, prioritizing, and solving customer support tickets.

Be fast and friendly

Zendesk Support puts all your customer support interactions in one place, so communication is seamless, personal, and efficient—which means more productive agents and satisfied customers.



Lead customers to happiness

Give customers what they want – quick and easy resolutions to their issues. Zendesk Support helps you provide personalized support when and where they need it, so customers stay happy.



Support your support

Productive agents are happy agents. Give them all the support tools and information they need to best serve your customers.



Grow without growing pains

Zendesk Support lets you customize your support and configure any workflow. Our software is powerful enough to handle the most complex business, yet flexible enough to scale with you as you grow.

Build and select ticket forms

See full context of the request

Use apps to get customer context

The screenshot displays the Zendesk Support interface. On the left is a sidebar menu with icons for home, tickets, reports, and settings. The main area shows a ticket titled 'Update camera firmware' (Ticket #2445) assigned to 'Tier 2 Support'. The ticket details include the customer 'Camille Glass', the type 'Question', and priority 'High'. A 'Public reply' section shows a conversation with 'Sally Golden' and 'Camille Glass'. A 'Path Finder' sidebar on the right shows a history of interactions: 'Today: Zendesk Agent Support (via web widget)', 'Yesterday: Zendesk Agent Support (via web widget), Firmware update (via help center)', and 'April 3 10:03am: Email'. Annotations with circles point to the 'Form' section, the ticket details, and the 'Path Finder' sidebar.

zendesk.com

sales@zendesk.com

Follow us @zendesk

