zendesk support

Make it right

Zendesk Support is a beautifully simple system for tracking, prioritizing, and solving customer support tickets.

Be fast and friendly

Zendesk Support puts all your customer support interactions in one place, so communication is seamless, personal, and efficient—which means more productive agents and satisfied customers.

Lead customers to happiness

Give customers want they want – quick and easy resolutions to their issues. Zendesk Support helps you provide personalized support when and where they need it, so customers stay happy.
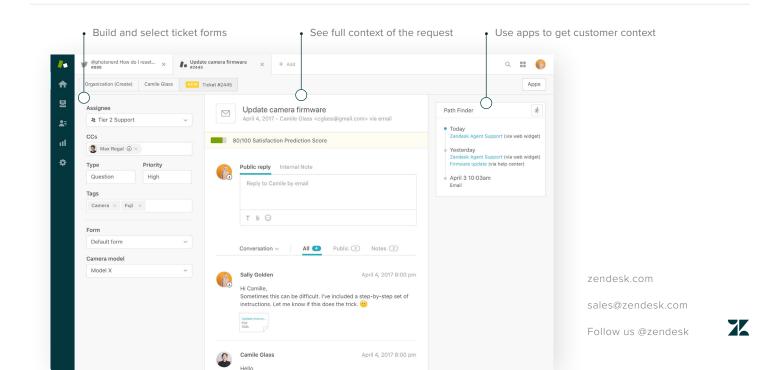
Support your support

Productive agents are happy agents. Give them all the support tools and information they need to best serve your customers.

Grow without growing pains

Zendesk Support lets you customize your support and configure any workflow. Our software is powerful enough to handle the most complex business, yet flexible enough to scale with you as you grow.

Build and select ticket forms

See full context of the request

Use apps to get customer context

zendesk.com

sales@zendesk.com

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What you can do with Zendesk Support

Make it easy to manage customer interactions

Zendesk Support is intuitive, and it's built with support agents in mind. Everything they need lives in a single, dynamic interface so it's easy to be productive and manage customer interactions.

Be at the right place at the right time

Bring in customer interactions from anywhere. With features like web widgets, pre-defined ticket responses, and customer search history, give them faster support on their preferred channels at the moment they need it.

Customize and personalize

Zendesk Support is designed to be flexible. It works right out of the box, or it can be configured to your preferences. Customize a workflow or use apps and integrations—any way you use it, Zendesk Support has the flexibility to fit your support needs.

Be smart about your support

Zendesk Support arms you with insights so that you can measure and improve your customer service. Learn what your customers think through customer satisfaction ratings and get analytics on how you're doing through performance reports and dashboards.

"The usability and ease of managing Zendesk Support has made it easy for me to serve our customers. We're proud to have one of the highest customer ratings you can imagine."

Tony Bagalini,
Senior Director of Customer Success, OneLogin

Essential	Team	Professional*	Enterprise	Elite
from…	from…	from…	from…	from…
$5	$19	$49	$99	$199
per agent per month	per agent per month	per agent per month	per agent per month	per agent per month
• Email & social channels • Basic help center • Web Widget & Mobile SDK	Essential, plus… • Business rules • Performance Dashboards • Public apps and integrations	Team, plus… • Multilingual content • CSAT surveys • Custom reports & dashboards	Professional, plus… • Custom agent roles • Multibrand support • Multiple ticket forms • Launch Success Program • Satisfaction Prediction	Enterprise, plus… • Unlimited light agents • 99.9% uptime SLA • 1 hour service level objective • Advanced encryption & security • Data center location

Prices shown are billed annually.

* Free Trial starts on Professional.

Go ahead, take it for a spin.
Try Support for free: zendesk.com/trial