

# Just better together

Your secret recipe for offering better, integrated customer service, more efficiently, without compromise.



## Four powerful products.

## One pretty package.

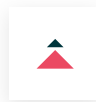
The Suite offers everything you need to let conversations with customers flow across channels seamlessly, creating a better experience for both your business and your customers.



### SUPPORT

#### Integrated customer support

Zendesk Support is a beautifully simple system for tracking, prioritizing, and solving customer support tickets.



### GUIDE

#### Knowledge base and smart self-service

Zendesk Guide is a knowledge base for smart self-service. It helps companies increase customer and agent satisfaction, while also reducing support costs.



### CHAT

#### Live chat and messaging

With Zendesk Chat and Message you can proactively engage customers—in real-time and in context—so time sensitive problems get the attention they deserve.



### TALK

#### Call center software

Zendesk Talk makes it easy and efficient for agents to help customers over the phone as part of a seamless omnichannel support experience.

### END USER

#### Carry the conversation

Let customers reach you in whichever way is best for them—web, mobile app, email, voice, or chat—and easily continue the dialogue across every channel.

### AGENT

#### Work. Flow.

An integrated interface means better context, smoother interactions, and less repetition. That means happier agents—and happier customers.

### ADMIN

#### Take control

Reporting is consolidated, so it's easy to manage and monitor all of your channels from one place.