

End user support



Customer onsite power review

\$1,500 value – cost waived for SHI customers

Scope of work

- Site walk through to identify the current UPS and TVSS strategy and deployment at site.
- Map electrical infrastructure primary and sub-panel capability for utilization in future power implementation at the user site.
- Provide load calculation assistance with use of customer supplied equipment lists. If equipment lists do not exist, the load will be calculated by reviewing the load information from the equipment at the site.
- Review new UPS technologies and how to effectively and efficiently implement at user location based on the information obtained.
- Discuss the benefits and the methods of obtaining branch circuit monitored information from the critical loads.
- Detailed discussion on connectivity methods to effectively manage UPS products as well as additional facility equipment on a single networked platform.
- After reaching agreed upon hardware products based on detailed review and discussion, provide detailed hardware submittal information and quotation through SHI.
- Continued technical support for pre-sale and post-sale support on the critical power project outlined in the SHI quotation.

For assistance with Eaton products, pricing or configurations, please contact:

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