



# Readiness Review

Support and scale your Apple deployment.

# Let Apple Professional Services show you how Apple products can drive productivity

Whether you've just started integrating Apple products or have already deployed them, our senior-level engineers will ensure that you're ready to support the growing number of employees using Apple devices. We work closely with your technology teams to create a comprehensive assessment of the environment and best practices for managing your devices.

### Get the most from your Apple ecosystem — fast

Timing is critical, so we'll provide immediate feedback onsite and deliver a detailed report with recommendations within two business weeks. The process includes:

- Preparation and planning calls to get started
- Up to four days of hands-on discovery sessions with your technology teams and other stakeholders about managing Mac and iOS devices
- An in-depth closing session covering key findings and actionable recommendations
- A formal readiness report customized for you based on our onsite discovery combined with our internal research, processes, tools, and methodologies
- Up to four hours of remote, post-engagement mentoring
- A progress check six weeks after the closing session

## Ordering information

Contact your Apple Authorized Reseller, Apple representative, or <a href="mailto:consultingservices@apple.com">consultingservices@apple.com</a> for more information and pricing.

#### Readiness Review benefits

Apple Professional Services combines onsite and remote services to:

- Provide Apple and industry best practices from an APS engineer
- · Assess your IT infrastructure
- Mentor your team
- · Provide immediate feedback
- Deliver a clear, focused readiness report with actionable recommendations
- Plan implementation milestones and next steps
- Deliver Apple integration ratings scorecard

#### Topics in your Readiness Review

- · Apple device deployment and management
- Security
- · Core application analysis and compatibility
- Directory services and Single Sign-on
- Email
- · Networking, Wi-Fi, and VPN
- Collaboration
- Back-end infrastructure
- Employee productivity
- · User experience
- · Application deployment and management
- Self-servicing models
- · Help desk and support

#### **Timing**

Readiness Report will be completed within two business weeks after onsite visit.