Let Apple Professional Services help you meet the increased use of mobile devices by providing best practices for optimizing your network

As wireless technologies and deployments evolve, many factors influence the user experience, such as coverage and capacity, power tuning, channel overlap, peer-to-peer networking, and complicated roaming algorithms. We work closely with your technology teams to create a comprehensive assessment of the environment and best practices for implementation.

Get the most from your Wi-Fi network — fast

Our senior-level engineers will work with you both onsite and remotely to ensure that Apple devices are well integrated into your environment. This process includes:

• Preparation and planning calls to get started
• Up to three days of onsite evaluation; we’ll examine core wireless infrastructure (including spectrum analysis and interview key stakeholders about the current configurations, practices, and future demands)
• A formal Wi-Fi readiness report customized for you based on our onsite discovery combined with our internal research, processes, tools, and methodologies
• A review of the readiness report with your team to discuss findings and recommendations
• A prioritized list of implementation milestones and next steps

Readiness Review benefits

Apple Professional Services combines onsite and remote services to:

• Help optimize your Wi-Fi environment for Apple devices
• Mitigate dropped connections
• Provide Apple best practices for Wi-Fi
• Validate and/or improve your wireless network infrastructure

Topics in your Readiness Review

• Spectrum survey
• Coverage areas, cell power, channel properties, and roaming boundaries
• Client throughput (network capacity)
• Packet capture, if needed
• Network configuration and platform analysis
• iOS device scalability and Wi-Fi tuning

Readiness Review use cases

• Prepare retail environments for mobile usage
• Help medical facilities enable VOIP devices for doctors, nurses and transport staff
• Enable mobile devices to have network access in diverse environments such as maintenance areas, hospitality grounds, and manufacturing sites
• Review network architecture for building and construction projects

Timing

Readiness Report will be completed within three business weeks after onsite visit.

Ordering information

Contact your Apple Authorized Reseller, Apple representative, or consultingservices@apple.com for more information and pricing.