

CA Mobile Device Management (CA MDM)



At a Glance

CA Mobile Device Management (CA MDM) is a scalable SaaS-and on-premise solution which provides the basic capabilities necessary to secure and manage mobile users, devices, applications and content (data). Enterprise mobility is rapidly evolving. CA MDM enables the enterprise to face today's realities while looking opportunistically to the future resulting in a more flexible, and sustainable approach to unlocking and maximizing the full value of mobility. With CA MDM, IT gets the control and visibility necessary to empower mobile workers; employees become more productive when they can securely utilize the data and apps needed to do their jobs.

Key Benefits / Results

- Provide bring your own device (BYOD) support from an on-premise or cloud-based (SaaS) solution
- Secure corporate data at rest and in-transit across all devices
- Easily promote and distribute apps over the air (OTA) via a custom apps store
- Control and predict telecom costs using real-time telecom expense management (TEM) analytics

Key Features

Visibility, Command and Control

Gain actionable insight into real-time device status and usage. Automate key mobile device management processes. Create customized views with an easily configurable administrative console.

Security and Cost Control

Deliver apps quickly and securely to thousands of devices from an enterprise app store. Securely manage enterprise and personal apps separately; selectively wipe and remove business apps and data while leaving personal data intact. Control costs with real-time analytics for telecom expense management (TEM).

Say "YES" to a BYOD Workforce

Making BYOD a reality for the enterprise with support for a multi-platform, heterogeneous environment. Monitor, enforce, and audit costs with applied metrics for BYOD analytics. Match BYOD device permissions with company-approved mobile apps.

Business Challenges

To be competitive, you need the best people, and those people know what tools they need to be most productive. IT's charge, then, is to enable these users by supporting the diverse tools and devices necessary to unlock that productivity. Today's users expect always-on, secure access to business and personal information from whatever device they are using. They do not appreciate having to submit to security measures which erode the productivity gains their mobile work environment was meant to provide.

And what happens when their apps can't connect? Without high-performing enterprise networks mobile devices quickly become mobile paperweights. IT administrators need a way to manage these mobile devices in concert with their overall IT security and management strategy. Administrators must maintain mobile device compliance while embracing mobility initiatives including BYOD. Key management processes such as on-boarding and off-boarding, configuration, reporting and app distribution must be automated. Other protective measures must be in place to avoid license and security compliance risks when users download apps without IT's knowledge.

Solution Overview

CA Mobile Device Management (CA MDM) delivers a broad range of policy enforcement that allows IT to apply the right level of device, data, and app security commensurate with the user's role in the enterprise. App delivery and app usage analytics enable IT to easily distribute key enterprise apps and maintain app revision compliance. With on-premise and cloud offerings, IT has the flexibility to execute its mobility strategy.

End users are as delighted as IT administrators. The self service portal streamlines enrolling and provisioning a device. The portal also allows users to remotely lock and wipe a lost device, reset the passcode, remove enterprise controls, and unregister their device. With BYOD, users demand the flexibility of using their device for both work and personal use with the assurance that their personal information is secure. CA MDM delivers all the command and control IT needs while satisfying this very important user requirement.

Critical Differentiators

Busy I&O teams use CA MDM to secure and manage the entire mobile lifecycle in the context of the broader IT environment. End-to-end visibility and management is becoming increasingly important as businesses expand their mobility strategy across their ecosystem of employees, partners, suppliers, and customers. CA MDM provides the necessary MDM capabilities enterprises need to get a handle on their mobile workforce, and positions them to take advantage of other mobility solutions from CA Technologies. Our 30+ years of IT management experience coupled with a global support network uniquely positions CA Technologies to help customers deliver excellence in systems management, service assurance, and security to all systems—including BYOD and corporate liable mobile devices.

Secure Mobility with CA Mobile Device Management



Supported Environments

Frontline Device Support

- Win32 laptops
- iPhone - iPad/iTouch
- Android
- Windows Mobile Professional
- Windows Mobile Standard
- RIM BlackBerry devices and many point-of-sale systems

For more information, please visit ca.com/Mobility

Agility Made Possible: The CA Technologies Advantage

CA Technologies (NASDAQ: CA) provides IT management solutions that help customers manage and secure complex IT environments to support agile business services. Organizations leverage CA Technologies software and SaaS solutions to accelerate innovation, transform infrastructure and secure data and identities, from the data center to the cloud. CA Technologies is committed to ensuring our customers achieve their desired outcomes and expected business value through the use of our technology. To learn more about our customer success programs, visit ca.com/customer-success. For more information about CA Technologies go to ca.com.